

Utah Division of Services for People with Disabilities: Fiscal Agent Choice Report (04NOV2011)

Organization:	Leonard		
	Acumen	Consulting	Morning Star
Established	1995	2005	2006
Employees dedicated to Utah	8.5	5.5	1.7
People Supported	682	626	126
People Supported : Employees	80 : 1	114 : 1	74 : 1

Contact:	Acumen	Leonard Consulting	Morning Star
Telephone (local)	801-852-4598	801-359-4699	801-484-0787
Telephone (toll free)	888-221-7014	877-359-4699	888-657-0837
Fax	888-249-7023	801-359-4698	866-497-6368
Mailing Address	PO Box 539 Orem UT 84059	1059 E 900 S Salt Lake City Utah 84105	P.O. 9323 Salt Lake City Utah 84109
e-mail	customerservice@acumen2.net	fleonard@leonardconsultingllc.com	cvancampen@morningstarfs.com
Website	www.acumenfiscalagent.com	www.leonardconsultingllc.com	www.morningstarfs.com

Office:	Acumen	Leonard Consulting	Morning Star
Location	1358 W Business Park Drive Orem UT 84058	1059 E 900 S Salt Lake City Utah 84105	9400 Golden Valley Road Golden Valley Minnesota 55427
HOURS:			
Sunday	Closed	Closed	Closed*
Monday	Open 6:00 AM-6:00 PM	Open 8:00 AM-6:00 PM	Open 8:00 AM-5:00 PM
Tuesday	Open 6:00 AM-6:00 PM	Open 8:00 AM-7:00 PM	Open 8:00 AM-5:00 PM
Wednesday	Open 6:00 AM-6:00 PM	Open 8:00 AM-6:00 PM	Open 8:00 AM-5:00 PM
Thursday	Open 6:00 AM-6:00 PM	Open 8:00 AM-6:00 PM	Open 8:00 AM-5:00 PM
Friday	Open 6:00 AM-6:00 PM	Open 8:00 AM-6:00 PM	Open 8:00 AM-5:00 PM
Saturday	Closed	Open*	Closed
		*By Appointment	*Available by e-mail

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Options:	Acumen	Leonard Consulting	Morning Star
TIME ENTRY:			
Online	YES	NO	NO
Fax	YES	YES	YES
In person	YES	YES	NO
e-mail	YES	YES	YES
Mail	YES	YES	YES
PAYMENT:			
Direct Deposit	YES	YES	YES
Check	YES	YES	YES
Pay Card	YES	NO	NO

Performance**:	Acumen	Leonard Consulting	Morning Star
Responds quickly to contacts.	80%	95%	91%
Pays employees on time.	87%	97%	84%
Pays employees the right amount.	89%	97%	84%
Is polite and courteous.	87%	96%	80%
Overall satisfaction.	82%	96%	86%
People who stay with this fiscal agent.	94%	100%	96%

**For full satisfaction results visit http://dspd.utah.gov/reports_pdf/SAS%20Satisfaction.pdf

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Acumen Fiscal Agent

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Friday	Open 6:00 AM-6:00 PM
Saturday	Closed

Options:

TIME ENTRY:	
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Fax	YES
In person	YES
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Leonard Consulting

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e-mail	fleonard@leonardconsultingllc.com
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Office:

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Saturday	Open* *By Appointment

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Morning Star Fiscal Agent

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e-mail	cvancampen@morningstarfs.com
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