

Division of Services for People with Disabilities  
Department of Human Services  
State of Utah

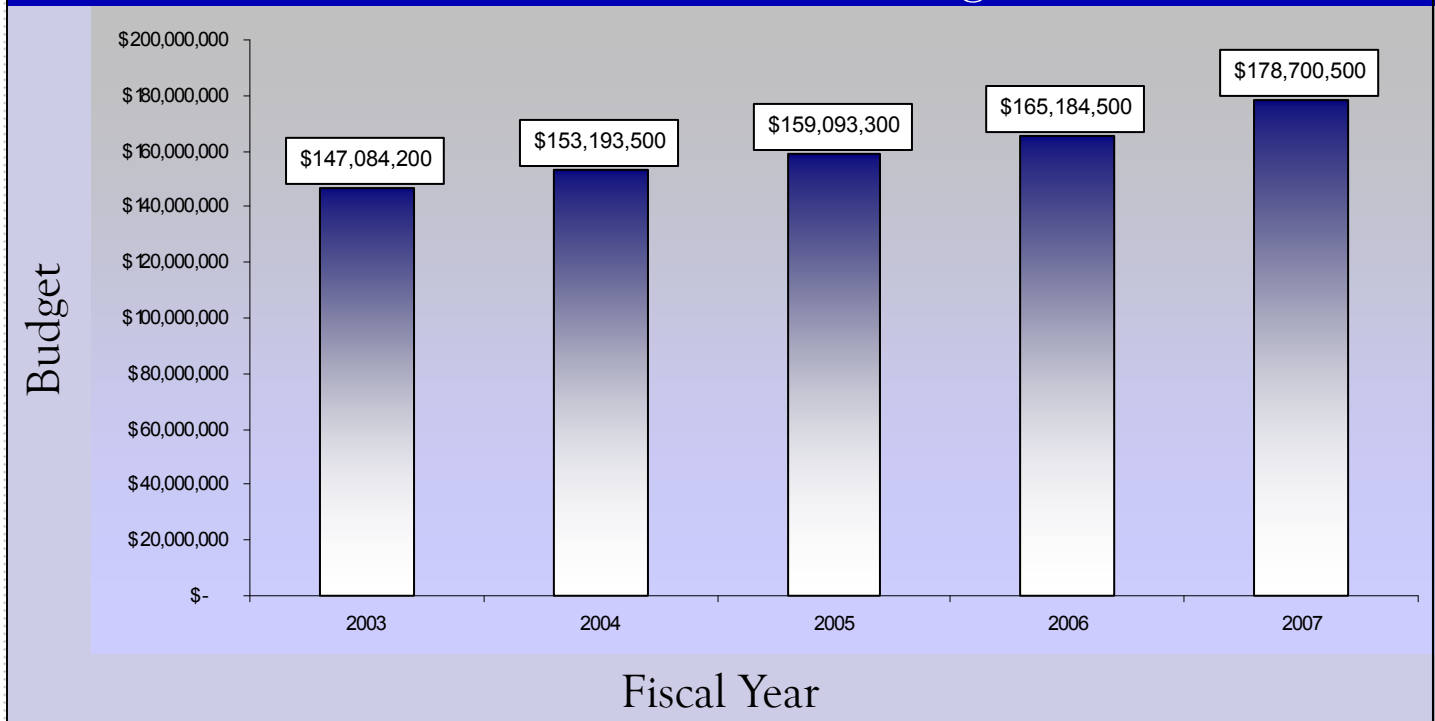
Fiscal Year 2007

Annual Report

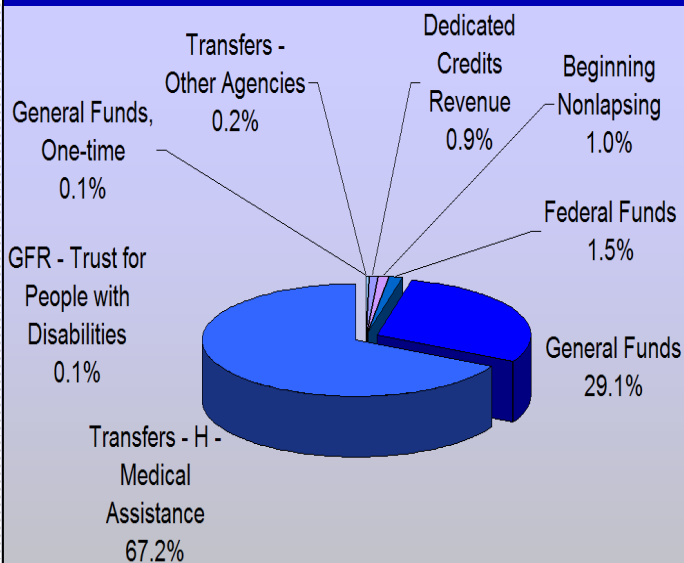
# BUDGET

*For most DSPD consumers, over 70% of their service cost comes from Federal (Medicaid) Funds. As State Funding increases, DSPD is able to serve more families on the waiting list and maximize Federal funds.*

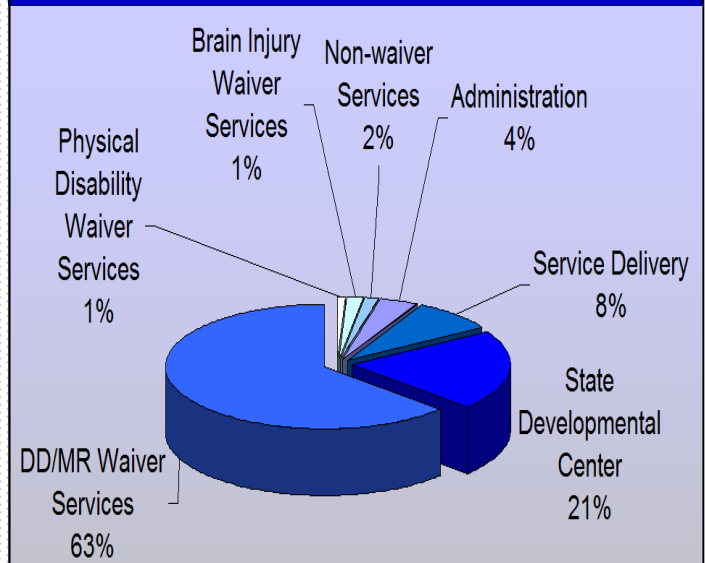
## Five Year Historic Budget:



## Revenue:



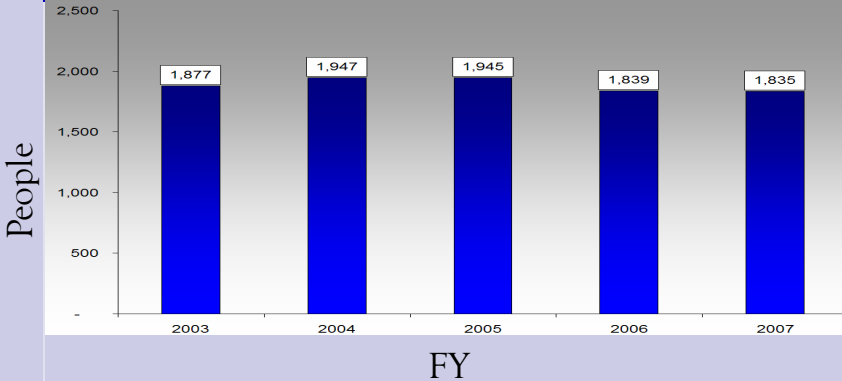
## Expenditures:



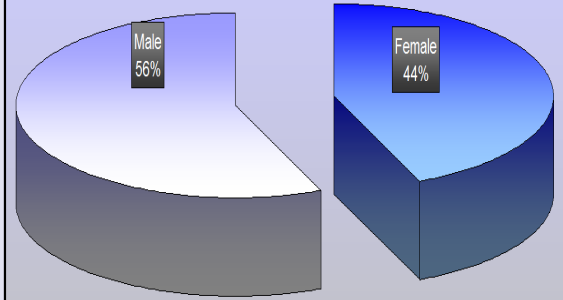
# WAITING LIST

*Each year roughly 600 people are added to the DSPD waiting list with a critical and immediate need for services. Unfortunately, some people spend several years on the waiting list before DSPD has funds to bring more people into services. Individuals with the most critical need are always brought off of the waiting list first.*

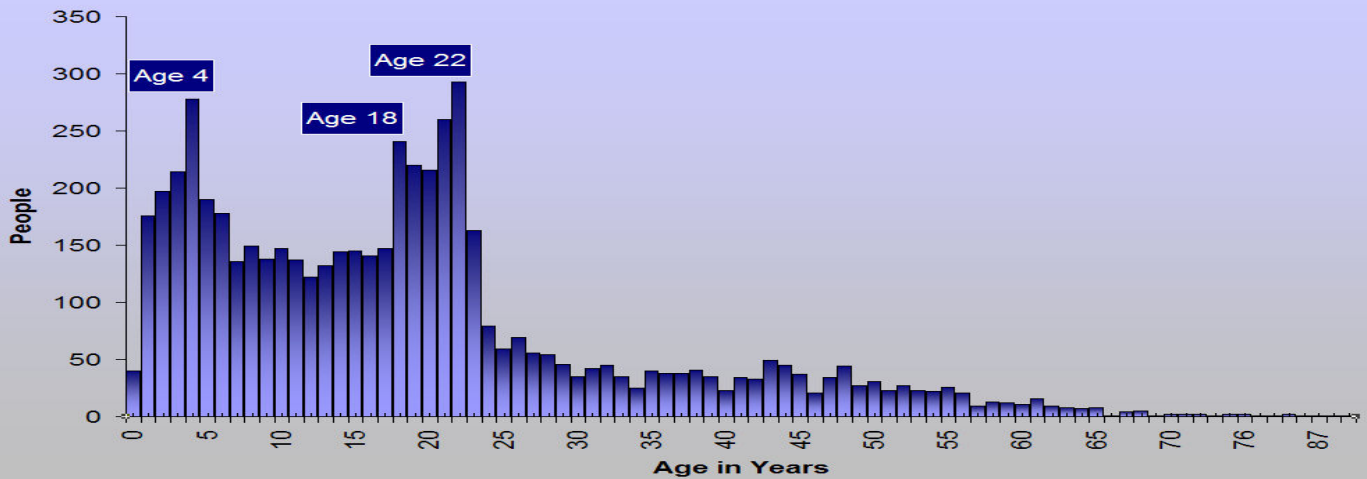
People on the Waiting List (5-yr. Historic)



Gender Among People on the Waiting List

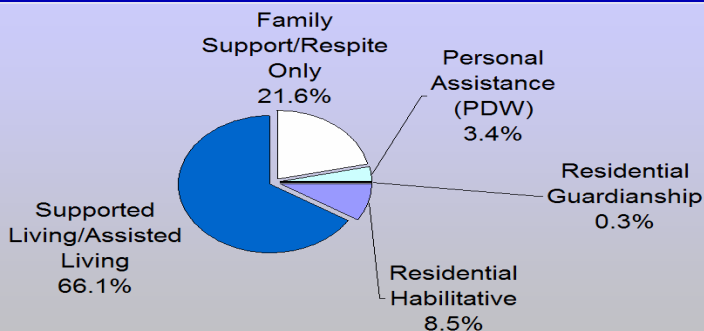


5-Year Historic Age at Waiting List Entry (Calendar Year 2001-2006)

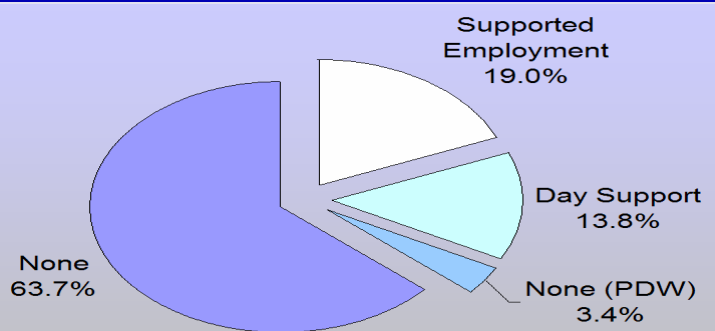


## Current Service Needs

(18-hr. Care Typically)

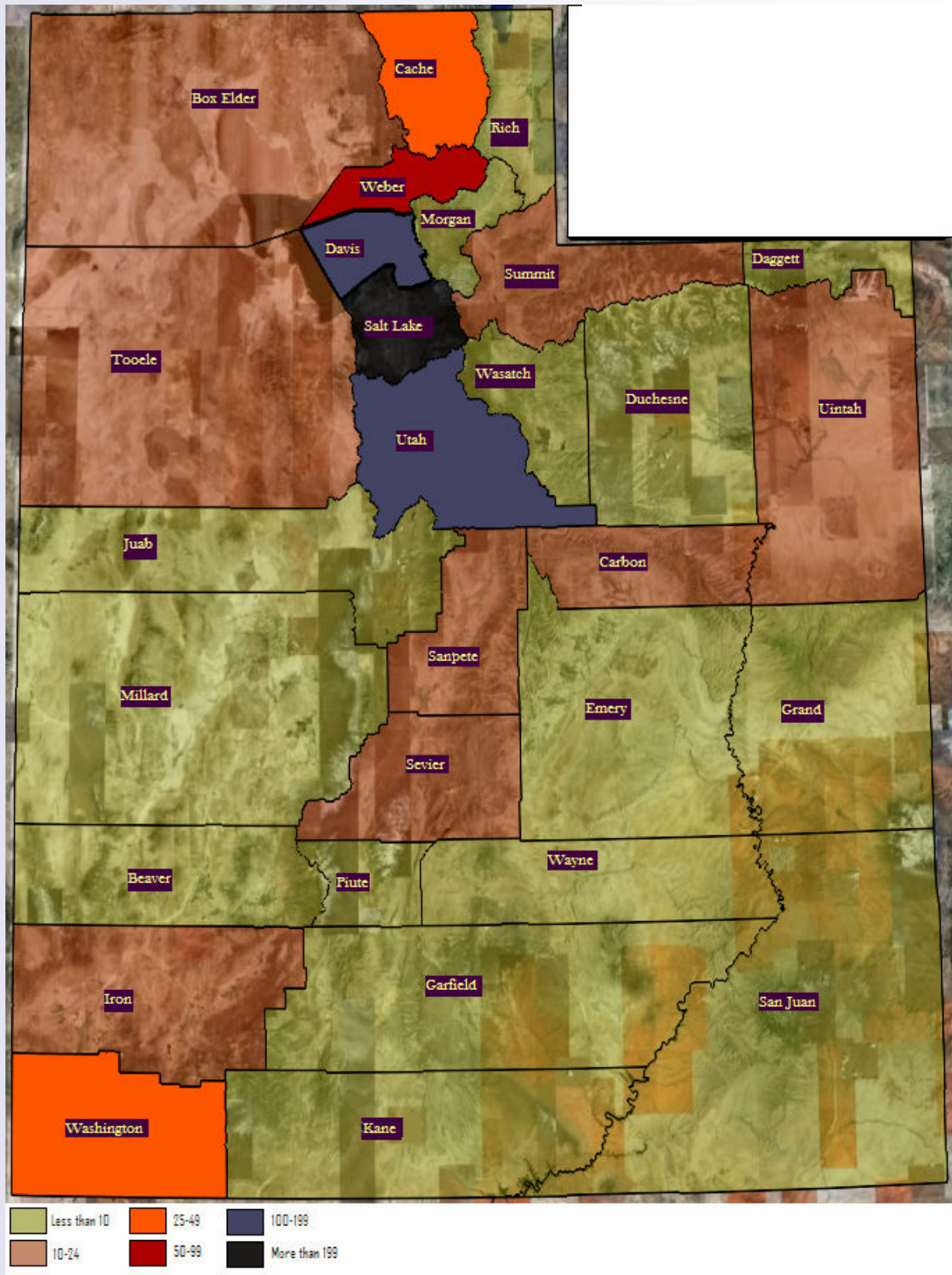


(6-hr. Care Typically)



# WAITING LIST

## Geographic Location of People on the Waiting List



# SERVICES

*DSPD provides case management services in the form of support coordination. In addition, DSPD consumers can receive a variety of services from State-contracted providers. Some of these services include: Residential Services, Professional Parent/Host Home Services, Assisted/Supervised Living, Respite, Day Training Programs, Supported Employment and more.*

## Common Disabilities Among DSPD Consumers:

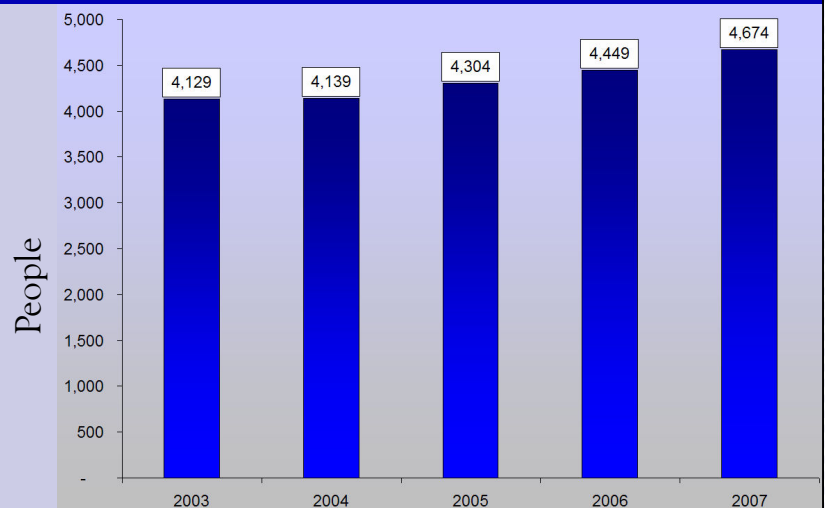
Mild Mental Retardation  
 Moderate Mental Retardation  
 Severe Mental Retardation  
 Profound Mental Retardation  
 Autistic Disorder  
 Infantile Cerebral Palsy  
 Infantile Autism, Current Or Active State  
 Down's Syndrome  
 Epilepsy  
 Unspecified Mental Retardation  
 Infantile Cerebral Palsy, Unspecified  
 Intracranial Injury Of Other And Unspecified Nature  
 Pervasive Developmental Disorders  
 Quadriplegia and Quadripareisis  
 Congenital Diplegia  
 Multiple Sclerosis  
 Spina Bifida  
 Other Conditions Of Brain

Quadriplegia, unspecified  
 Generalized Nonconvulsive Epilepsy  
 Hereditary Progressive Muscular Dystrophy  
 Prader-Willi Syndrome

## FY07 New Consumers

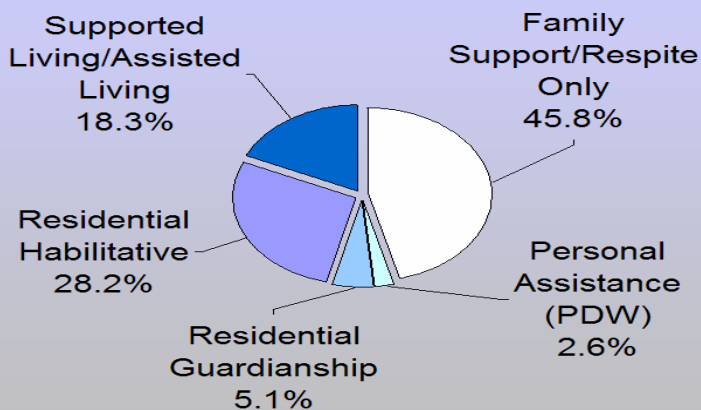
336 Appropriations  
 24 Emergency  
 15 Portability  
 24 DCFS Agreement  
**399 Total**

## Enrollment (5-Year Historic)

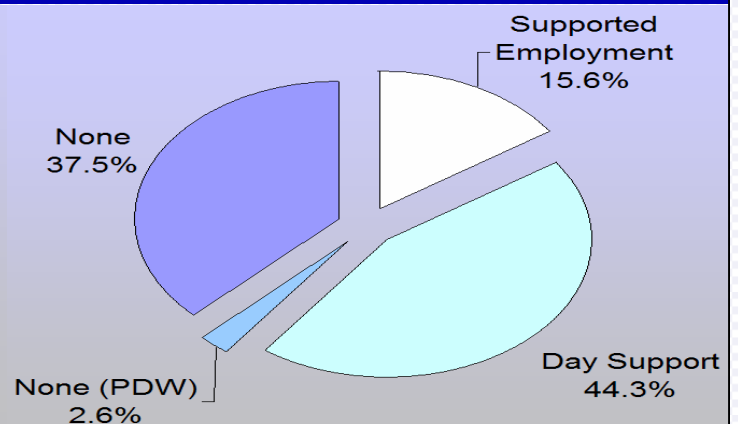


## Current Service Use

### (18-hr. Care Typically)



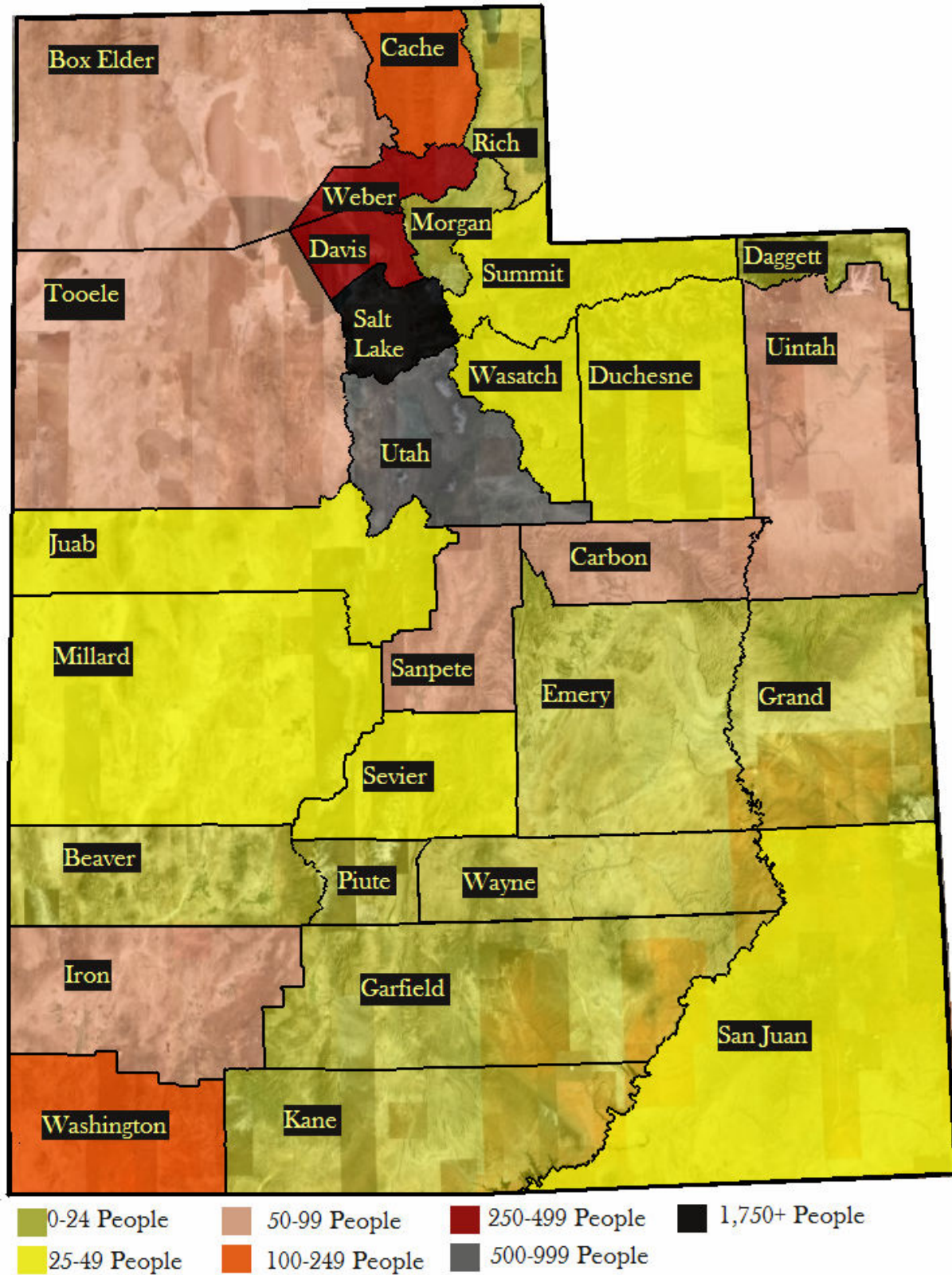
### (6-hr. Care Typically)





# SERVICES

## Geographic Location of People In Services



# PROVIDERS

*An important partnership exists between DSPD and the many Home and Community Based Service (HCBS) providers across the state. These private for-profit and non-profit organizations are pivotal in administering DSPD's program. They provide direct care and supervision to the people utilizing DSPD services. (Providers are ranked within each grouping so that those who serve the most people are at the top of each list.)*

## SERVING 500+ PEOPLE

Acumen Fiscal Agent, LLC  
Rise Inc  
Turn Community Services  
Utah Transit Authority

## SERVING 100-499 PEOPLE

Danville Services Corporation  
North Eastern Services, Inc.  
Columbus Community Center  
Willard G Smith  
Work Activity Center  
Kostopulos Dream Foundation  
Futures Through Choices  
R.I.T.E.S., Inc.  
Community Oriented Serv For Healing  
Cache Employment & Training Center  
Tri Connections, Inc.  
Enable Industries, Inc.  
Mytrex, Inc. DbA Rescue Alert  
Chrysalis-Ut C/O Carroll & Co.  
Karen Malm  
Chrysalis Enterprises, Inc.  
TKJ LLC  
Jordan Valley Supported Employment  
Davis School District

## SERVING 50-99 PEOPLE

Community Treatment Alternatives  
Achieve Community Services, Inc.  
SL Advocacy & Community Training  
Avatar Inc  
North Eastern Services - Lakes  
United Cerebral Palsy  
Work, Inc.  
Julie M. Bowen  
Alpine School District  
Phoenix Services Corporation  
REM - Utah, Inc.  
South Valley Training Co.  
Valley Personnel Services Inc  
Provo School District  
Front Line Services, Inc.  
Leonard Consulting, LLC  
Sanpete Community Training Center  
Dixie Workshop Inc  
Key Residential Services

## SERVING 25-49 PEOPLE

Choice Supported Employment  
Community Careers & Support  
Mosaic  
Utah Independent Living Center  
Life-Skills & Individual Needs  
Carbon County School Dist.  
Utah State University  
Affinity Services, Inc.  
Brain Injury Association Of UT  
Elizabeth Allen  
Morning Star Financial Svcs  
Marylynn Hollingsworth  
Jennifer Maughan  
Enhancing Lifestyles  
I'Connections Sup,Coordination. LLC

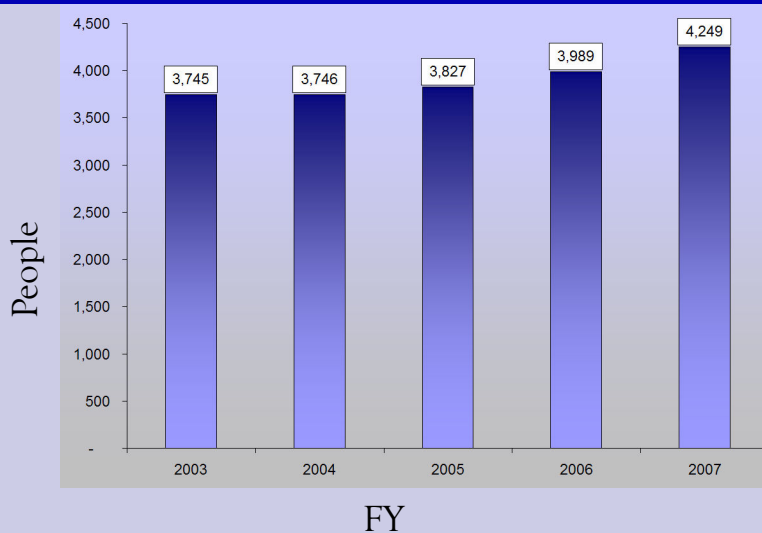
## SERVING 10-24 PEOPLE

Quality Support Solutions  
Carefocus, Inc  
University Of Utah UNI HOME  
DDI Vantage  
Developmental Training Systems  
Praxair Healthcare Services  
Salt Lake County Parks And Rec  
Central Ut Ctr For Ind Living  
Choices, Inc.  
Gerald E. Manwill, Ph.D.  
KFQ Supports, Llc  
Tri-County Independent Living  
Pryme Corp  
Life Skills Vocational Center  
Transitions Inc  
Active Re-Entry  
Ascend 2 LLC  
Alternative Living Solutions  
Freewill Foundation Inc  
Life Included  
Options For Independence

# COMMUNITY SUPPORTS WAIVER (CSW)

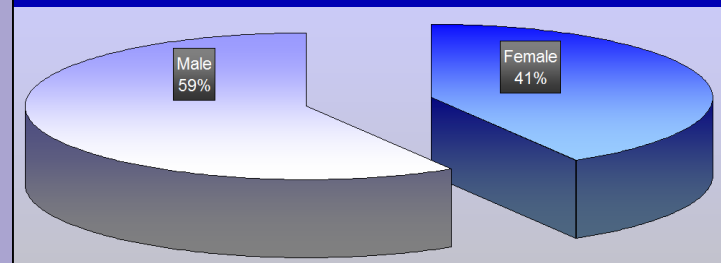
*The Community Supports Waiver provides services for a large majority of DSPD consumers. Children and adults of all ages are served by this waiver. Consumers can choose between a wide array of both in-home and out-of-home services.*

## CSW Enrollment (5-Yr. Historic)



**According to recent studies, as many as 5 out of every 1,000 Utahns could meet DSPD criteria for the Community Supports Waiver.**

## Gender Among CSW Participants

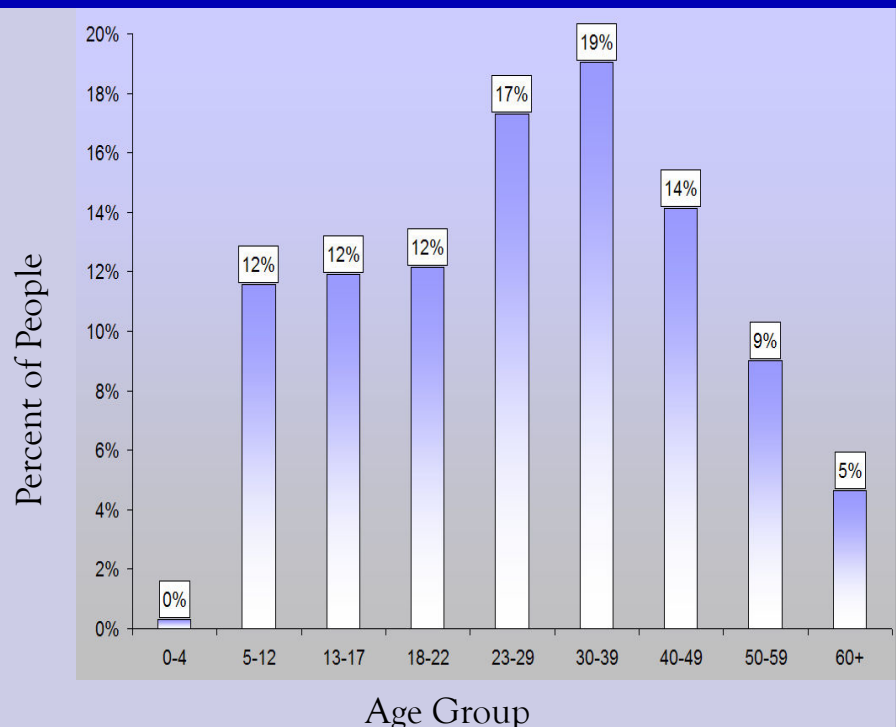


## RAISING AWARENESS: AUTISM

**The Center for Disease Control recently published an incidence rate of 7.5 per 1,000 8-year old Utahns diagnosed with autism compared to 6.6 nationwide. That study also found Utah to have the earliest median age for diagnosing autism (4 years 1 month) among participating states.\***



## Age Among CSW Participants

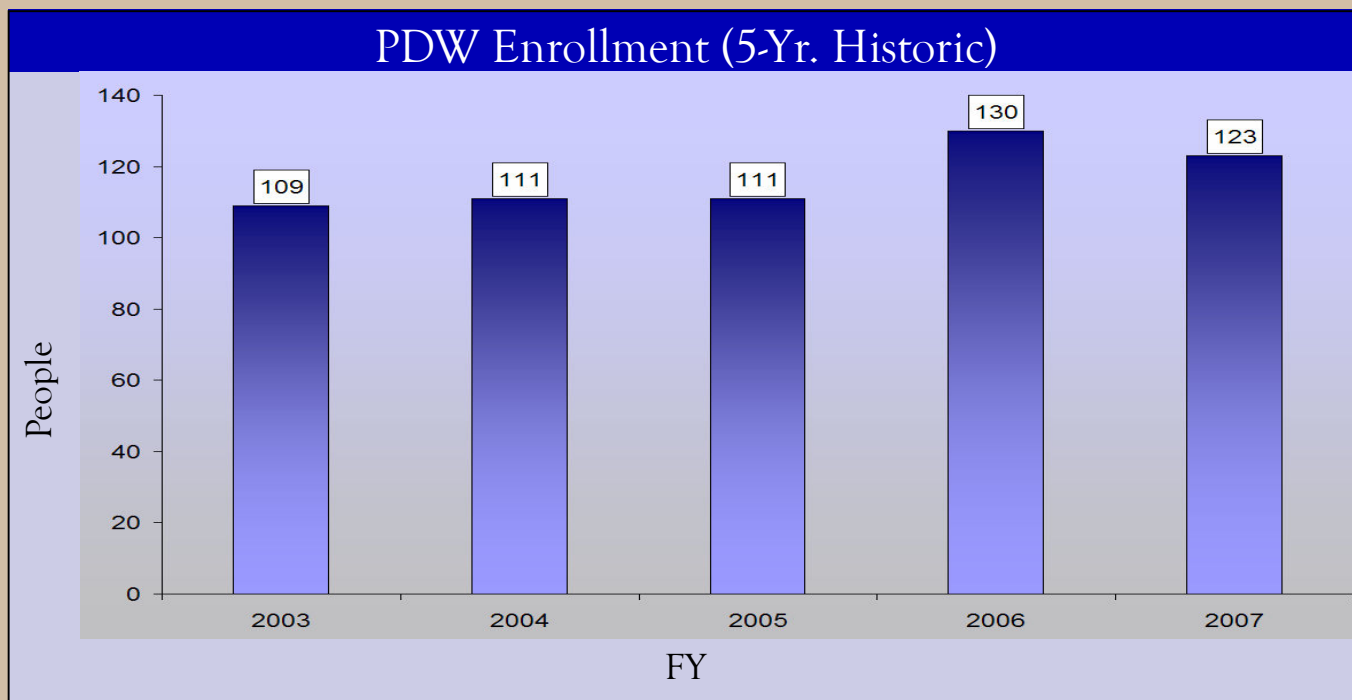


\*<http://www.cdc.gov/ncbddd/autism/documents/AutismCommunityReport.pdf>

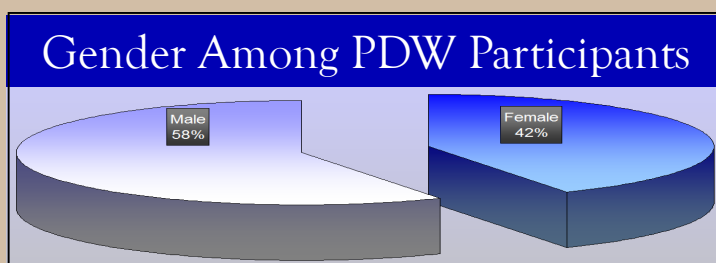
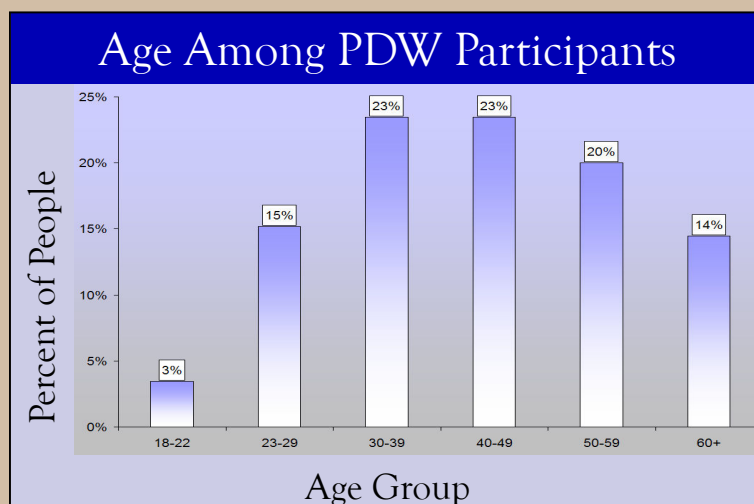


# PHYSICAL DISABILITIES WAIVER (PDW)

*The Physical Disabilities Waiver provides supports and services to individuals over age 18 who have lost the functional use of 2 or more limbs. People who receive supports from this waiver utilize the self-administered services (SAS) model to employ 1-2 personal attendants who assist with activities of daily living.*



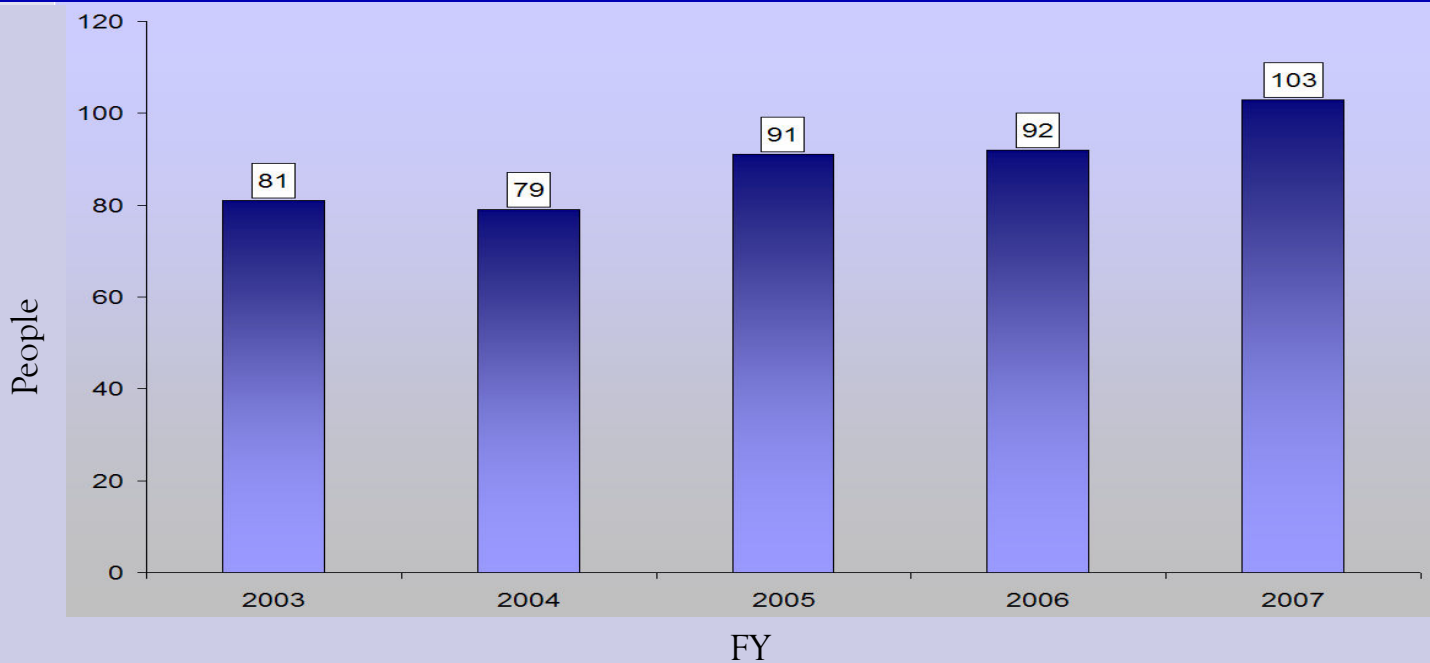
**According to recent studies, as many as 5.75 out of every 1,000 Utahns could meet DSPD criteria for the Physical Disabilities Waiver.**



# ACQUIRED BRAIN INJURY WAIVER (ABIW)

*The Acquired Brain Injury Waiver provides services for people who have experienced lasting impairments due to a significant, permanent, life-altering injury to the brain. Individuals 18 years and older are served by this waiver and may choose from a wide array of services either in-home (i.e. supported living ) or out of home (i.e. residential habilitative services).*

## Enrollment (5-Yr. Historic)



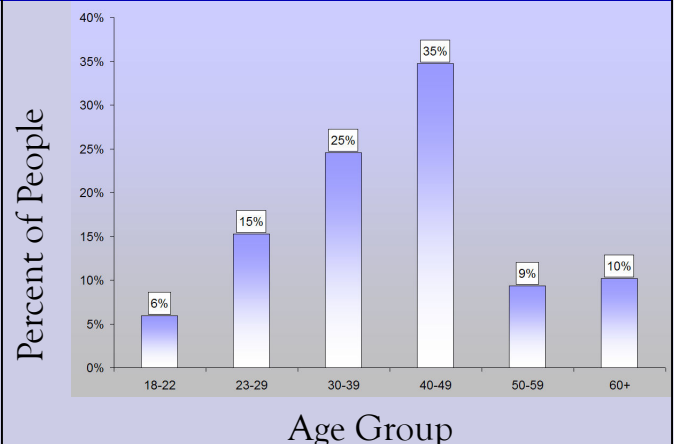
**According to recent studies, as many as 1 out of every 1,000 Utahns could meet DSPD criteria for the Acquired Brain**

## RAISING AWARENESS: TRAUMATIC BRAIN INJURY

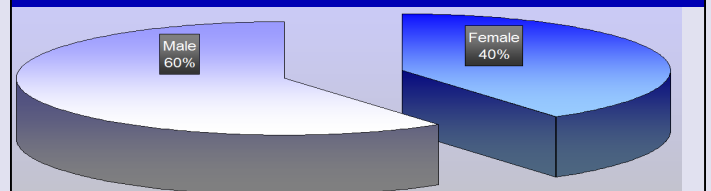
*Utah is home to some of the greatest outdoor activities. Unfortunately, each year hundreds of Utahns are involved in sports-related accidents and suffer permanent traumatic brain injuries. These injuries can also occur at home. Some simple strategies to prevent brain injury include:*

- Always wear a helmet when using an ATV, motorcycle, snowmobile, bike, skateboard, etc.
- Always use a seatbelt in an automobile
- Install non-slip surface in tub/shower
- Install hand rails for aged family members

## Age Among ABIW Participants



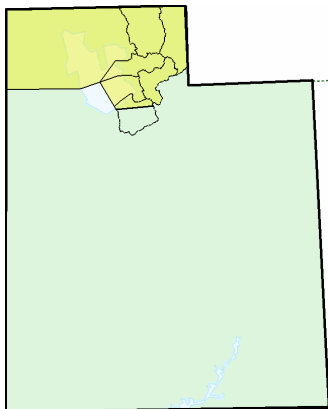
## Gender Among ABIW Participants



# REGIONS

*DSPD has three regions who perform the tasks of processing intakes, managing the waiting list, and providing services in the form of case management/support coordination statewide. The regions are pivotal in administering the Community Supports and Acquired Brain Injury Waivers.*

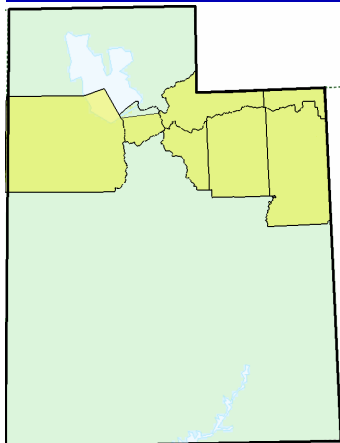
## Northern: John Schoenfeld, Director



**6 Supervisors, 54 Caseworkers, 6 Offices, 1,195 Consumers at year end**

- This fall the region participated as one of the initial sites for the family preservation pilot project. The group included families from both Box Elder and Cache counties. Deb O'Dell along with some of her staff participated in this endeavor. The families received respite care as well as counseling and other related services.
- Leslie Howell and some of her staff provided training to the Crisis Intervention Team Academy for police and corrections staff. The training was designed to educate first responders about the problems and issues faced by people with disabilities and their families.
- Northern region has continued to participate in the Supported Employment pilot project this year. We have been working to improve and expand service brokering to the Brigham and Logan offices. We are also working with Linda Shaffer, who is the new supervisor, in the Salt Lake office to improve brokering services in this area of the region.

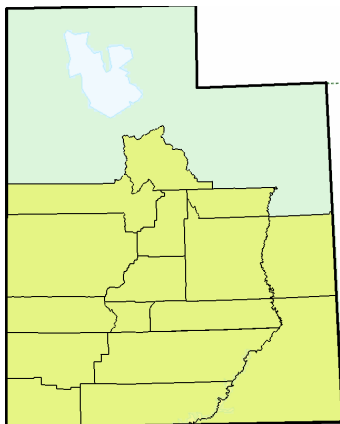
## Central: Melody Morgan, Director



**9 Supervisors, 69 Caseworkers, 4 Offices, 1,752 Consumers at year end**

- In FY07 Central Region piloted three after school programs for children to help prevent out-of-home/residential placements. The success of this program led to the utilization of a new service code statewide.
- This year, Central region worked with a provider to develop a mobile food service cart staffed by DSPD consumers in Vernal/Roosevelt serving local businesses. The project has been successful in providing work opportunities for individuals living in an area that has at times lacked employment opportunities for people with disabilities.
- Central Region continues to improve the community service brokering program which helps DSPD consumers on the waiting list access other state and federal supports and services. In FY07, Central Region provided support to 291 people on the waiting list.

## Southern: Susan Macnamara, Director



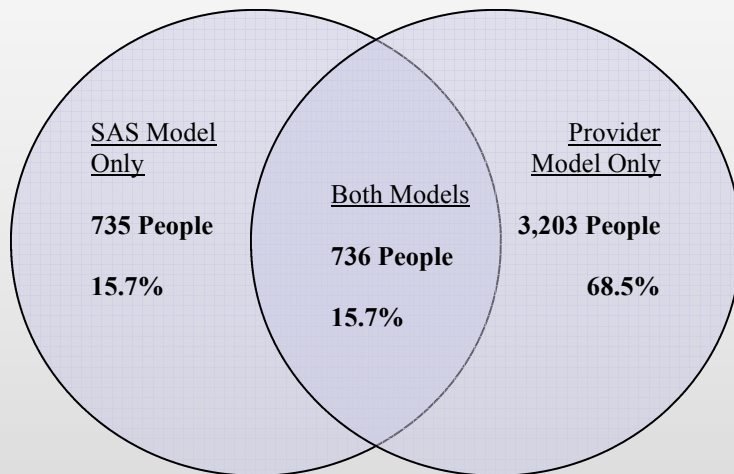
**8 Supervisors, 62 Caseworkers, 13 Offices, 1,477 Consumers at year end**

- This year we piloted USTEPS in two offices (Price, Cedar City) with very positive results. The USTEPS team learned a lot about what they needed to do to make the program truly useful and staff learned how to use the new system.
- Southern Region continues with Region Quarterly Newsletter that shares important information about changes in the Region, introduces new staff, and recognizes the positive contributions across the whole range of workers in the Region.
- The Region was able to expand services to those living on the Navajo reservation by the creation of two day programs, one in Montezuma Creek and the other in Monument Valley. Without these programs these individuals would be unable to participate in programs designed to improve community living skills.

# SELF-ADMINISTERED SERVICES MODEL

*The Self-Administered Services Model allows families to act as the employer of record in providing services to the DSPD consumer. Families manage paperwork, submit time cards for hired staff, and monitor finances. This allows the family to choose the best staff for their family member and typically results in lower service costs.*

## Utilization of SAS vs. Provider Model

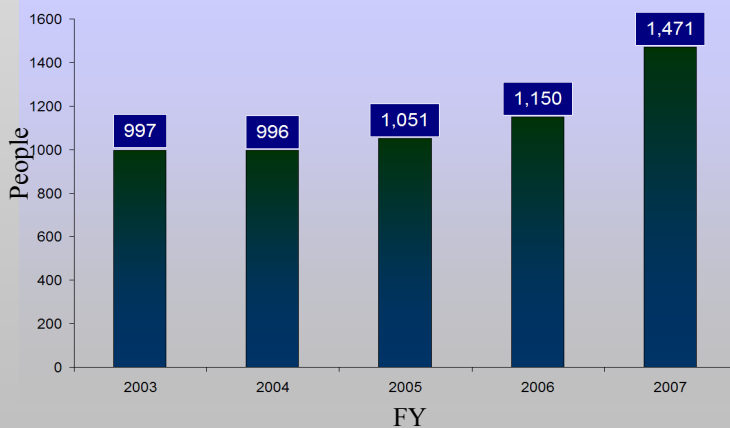


## AVAILABLE SERVICES

- **Respite**
- **Personal Attendants**
- **Supported Living**
- **Chore**
- **Homemaker**
- **Companion**
- **Transportation**

## Characteristics of People Utilizing the SAS-Model\*

## Use of SAS-Model 5-Year Historic



## STATE-CONTRACTED FISCAL INTERMEDIARIES

**Acumen Fiscal Agent**  
**Leonard Consulting**  
**Morning Star Fiscal Agent**

Number of years using SAS model		
Years	Percent	Graph
Less than 1	6.5%	
1	11.3%	
2	8.8%	
3	6.8%	
4	7.4%	
5	12.2%	
6	25.5%	
7	7.6%	
8+	13.9%	

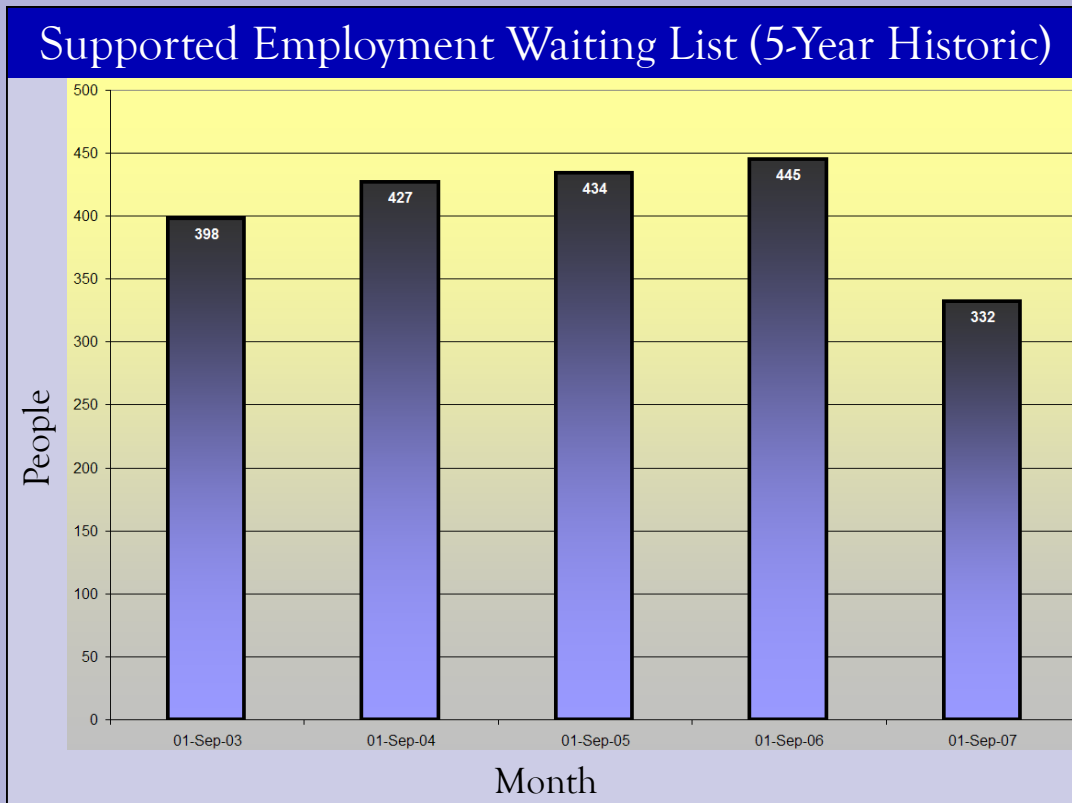
Number of current employees		
Employees	Percent	Graph
0	4.0%	
1	29.4%	
2	28.0%	
3	15.3%	
4	12.1%	
5	5.4%	
6+	5.9%	

\* Based on an annual survey conducted by mail which yielded roughly 350 responses.



# SUPPORTED EMPLOYMENT PILOT

*House Bill 31 was signed into law by Governor Huntsman in March 2006. In the first year of the pilot program, DSPD, in partnership with the Office of Rehabilitative Services, received \$150,000 to provide supported employment services for 100 people on the DSPD waiting list. This program has been successful by giving supports to people who might still be on the waiting list for supported employment without the pilot's intervention.*



**Each month roughly 11 people are added to the DSPD waiting list for supported employment. The Supported Employment Pilot has helped offset these additions.**

Josh is a young man who is deaf and has mild developmental disabilities. After graduating, he really wanted to start working. Thanks to the pilot, he was able to receive a job coach fluent in sign language. With the help of

his job coach, Josh landed a full-time benefited position at Wal-Mart. His job coach reports that Josh gets along really well with the other dock loaders/unloaders, and he was teaching them sign language. When Josh completed his hours with VR, he didn't feel like he needed the job coach any more. He said, "Someone else

could use more help than me." Josh's example is just one of many employment success stories which has helped reduce DSPD's supported employment waiting list.

## END OF YEAR STATS:

- **105 participants**
- **5 successful closures**
- **59 employment success stories**
- **Avg Wage: \$6.87 per hour**
- **Avg Hours: 21 per week**

