

# 2018 Spring Provider Conference

Change. Challenge. Opportunity.

## Agenda

**8:30 - 8:40**

### **WELCOME AND OPENING REMARKS**

Angella Pinna  
Director of Division of Services for People with Disabilities

**8:40 - 9:30**

### **SETTINGS RULE: WHAT IT IS AND WHAT IT IS NOT**

Tonya Hales (Utah Department of Health),  
Amberlee Dattilo and Laura Henrie (Disability Law Center)

**9:30 - 10:30**

### **PERSON CENTERED SUPPORT: FROM COMPLIANCE TO ALLIANCE**

Jennifer White (Able Opportunities- Seattle, WA)

**10:30 - 10:45**

### **BREAK**

**10:45 - 11:45**

### **MAKING TRANSFORMATIVE CHANGE: MAKING EMPLOYMENT FIRST A REALITY**

Genni Sasnet (Independent Human Service Consultant- Richmond, VA)

**11:45 - 12:00**

### **PRESENTATION OF AWARDS**

Ila Marie Goodey Awards  
Sandra Ashbury Award

**12:00 - 12:30**

### **BREAK- Pick up boxed lunch or grab lunch**

**12:30 - 1:15**

### **KEYNOTE- OUR WORK AND THE NUMBER ONE CORE COMPETENCY: AN OPEN AND POSITIVE LIFE**

Doug Crandell (University of Georgia Institute on Human Development and Disability - Atlanta, GA)

**1:15 - 2:15**

### **PERSPECTIVES FROM AN ORGANIZATIONAL TRANSFORMATION PROCESS**

Tyler Hampton (Executive Director of SRVS- Memphis, TN) and Troy Allen (Director of SRVS Community Employment Family Support Services- Memphis, TN)

**2:15 - 2:45**

### **ELECTRONIC VISIT VERIFICATION**

Kevin Bagley (Bureau Director, Utah Department of Health)

**3:00**

### **Adjourn**

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### Speaker Biographies

#### Troy Allen

Troy Allen's career in the disability services field spans a twenty-nine year period. Prior to being appointed as SRVS Director of Community Employment Services, he collaborated in the development of a new community services model to assist individuals with disabilities in achieving full community integration and inclusion. During his SRVS career, Troy has also served as Director of SRVS Industries, Director of Quality Assurance, Director of Staff Development, Director of Incident Management and Project Manager for multiple state, local and organizational initiatives. While at SRVS Industries, he successfully launched the agency's conversion to Tennessee's Employment First Initiative, resulting in more than 50 people transitioning to competitive, integrated employment. Troy was instrumental in SRVS' credentialing and initiation of Tennessee's Employment and Community First service model, which focuses on securing employment opportunities for people receiving services. He has made multiple state and national presentations regarding organizational transformation and frequently collaborates with a host of disability providers to share the SRVS story. Troy holds an Associate and Bachelor's Degree in Business management and has extensive project management, policy development and supervisory experience.

#### Kevin Bagley

Kevin Bagley is the Director for the Bureau of Authorization and Community Based Services in the Division of Medicaid. Kevin has worked in Medicaid for the past seven years. He has an BA in Economics from Brigham Young University and a Masters in Business Administration from Utah State University.

#### Doug Crandell

Doug Crandell has managed, staffed and directed community mental health and disability services at the provider level for 25 years. He has been the project director for a number of demonstration grants funded through the U.S Dept. of Labor, the Bureau of Justice Assistance and the Social Security Administration. He directed Georgia's Medicaid Infrastructure funded by the Centers for Medicare and Medicaid Services. Doug is on the faculty of the Institute on Human Development and Disability at the University of Georgia, and a Senior Consultant with Griffin-Hammis. For the last five years, Doug has provided training and technical assistance to Georgia's supported employment providers through a joint effort with the Carl Vinson Institute of Government and DBHDD. He is a subject matter expert with several states to restructure their employment supports to include evidence-based supported employment, customized and self-employment. Doug works in collaboration with New Mexico's UCEDD to deliver training and technical assistance under the state's Partners for Employment initiative. Through the Disability Employment Initiative, Doug collaborates with the Georgia Dept. of Economic Development-Workforce Division as well as the Georgia Vocational Rehabilitation Agency, Georgia Tech and others. As an author, Doug has published seven books and is a regular contributor to the SUN Magazine, where he publishes essays on labor, health and disability.

#### Amberlee Dattilo

Amberly Dattilo is a Staff Attorney with the Disability Law Center. She is the parent of a child with autism and worked for a residential provider for people with developmental disabilities while she was in college. She works with the Community Integration team on Medicaid and ADA issues. Her former practice included consumer protection, fair lending and fair housing law. She earned her J.D. cum laude in 2004 from Brigham Young University. She is admitted to the bars of Texas, North Carolina and Utah.

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#### Tonya Hales

Tonya Hales is a registered nurse of 23 years and currently serves as an Assistant Medicaid Director for the State of Utah Department of Health. Ms. Hales has 19 years of experience with Utah's Medicaid program. She has been directly involved in policy development and implementation of multiple programs for individuals with disabilities, older adults and children with complex care and long term service and support needs.

#### Tyler Hampton

Tyler W. Hampton, CPA (inactive) is Executive Director of SRVS, Tennessee's largest provider of services for people with intellectual and developmental disabilities. He has more than 25 years' experience in financial management, including budget management, government and community relations and organizational development. Working with SRVS since 2000, he has held key leadership roles at the agency, including director of finance, operations and assistant executive director. Under Tyler's direction, SRVS completed a major agency goal to close its sheltered workshop and transition to full, community-based integrated employment for the people supported by SRVS. The transition was completed June 15, 2015 after a two year planning and implementation process. Tyler currently serves on the Tennessee state provider associations board of directors and is a former association chairperson. He also serves on several advisory groups to help develop and improve Tennessee's new Employment and Community First benefits provided through managed care.

#### Laura Henrie

Laura Henrie is the Associate Legal Director at the Disability Law Center. She has worked at the DLC since 2007 and supervises work on the Center's Community Integration, Education and Employment teams. Ms. Henrie's practice has focused on litigating employment discrimination cases as well as policy efforts to support and expand community integration options for people with disabilities. Ms. Henrie also represents clients who have been denied services or equipment by Medicaid. Prior to law school, Ms. Henrie worked as a service provider to support individuals with intellectual and developmental disabilities. She has an adult brother with an intellectual disability and has a long standing commitment to disability advocacy. Ms. Henrie received her law degree from the SJ Quinney College of Law at the University of Utah

#### Genni Sassnet

Genni Sasnett is an independent human services consultant with expertise in the following: Competitive Integrated Employment- Community Based Day services as a pathway to wrap around for community integrated employment- Systems Change and Provider Transformation- Decentralized program management and agency asset reallocation. She has provided consultation to a broad array of entities from state governments and private provider agencies to the US Dept. of Defense, Overseas Schools and the government of Bahrain. She has been project director on both state and federal grants, directed towards systems change. Before her retirement in January 2014, she was the COO for a not for profit agency headquartered in the District of Columbia serving people with disabilities in 100% facility-free services in DC, NJ, TN, VA and PA. Genni currently provides consultation to many public and private agencies as they endeavor to make change towards community integrated employment and other community based supports. Genni's passion is working directly with private provider agencies, assisting in the development of competitive, integrated employment. Most recently, Genni has worked with provider agencies in AL, PA, MI, IA, GA, IL, MD and UT on provider transformation through ODEP and with other agencies in MA through the Institute on Community Inclusion. Genni is one of the four authors of Provider Transformation, a manual produced under the auspices of ODEP. She is also a National Subject Matter Expert, EFSLMP, ODEP Consultant. Genni earned an undergraduate degree in Special Education from Georgia State University and holds a Master's Degree in Transitional Vocational Special Education from George Washington University.

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### Jennifer White

Jennifer L. White has worked in the field of rehabilitation since her first paid job with the ARC of Bucks County, PA. After a career as a special education teacher, she opened Able Opportunities, Inc., a national consulting and local vocational rehabilitation company. She works with a broad range of people, specializing in vocational, education, and communication goals and programs for children and adults. She has worked as a researcher at the University of Washington to develop accommodation strategies and tools to increase integration for those with more severe disabilities, in Alaska designing vocational, residential and educational programs serving First Nation People and communities, and has developed and trained nationwide on non-linguistic communication strategies that promote self-determination and autonomy. In 2006 she created the Work Independence Network (WIN) Program, a replicable business model for hiring and retaining employees with developmental disabilities in collaboration with Harrison Medical Center and Kitsap County DD. Jennifer is known for innovative, business-minded strategies and for working in minority populations where issues of privilege and cultural respect are vital to long-term success. In 2014 she launched the Work Autonomy App, a person-centered accommodation tool. As a technical assistance consultant and a Subject Matter Expert for the national Employment First project, she works with state teams, schools, employers, families, counties, providers and agencies on Employer Engagement, Customized Employment, Innovative Technology Tools and Collaborative Design that lead to increased paid employment opportunities. Jennifer brings contagious enthusiasm, functional tools and exceptional services molded by decades of experience and a genuine belief in the value of diversity.



