ANNUAL REPORT 2018
The mission of the Division of Services for People with Disabilities is to promote opportunities and provide supports for persons with disabilities to lead self-determined lives.
The 2018 Annual Report details another year of successful growth and change at the Division of Services for People with Disabilities. Within these pages are descriptions, data, and stories about the people participating in home and community based services. I am proud to present the efforts made this year to serve people with disabilities, manage fiscal responsibilities, and improve service delivery systems.

Fiscal Year 2018 can be characterized by the word “collaboration.” DSPD engaged in projects requiring significant departmental and community collaboration. We contributed to Department of Human Services Model of Care strategic planning initiatives. Progress was made with implementation of the Settings Rule through partnership with the Utah Department of Health and community stakeholders.

In the coming year, DSPD will complete two in-depth studies on waiting list management strategies and employment transition services for youth. Implementation of an electronic billing system will improve processes for payment of services. MySTEPS will launch an online application for services intended to refine the intake process and empower applicants. And I look forward to continuing collaborative work with the Utah Department of Health and providers to align our system with the Settings Rule and new Electronic Visit Verification requirements.

I want to express my gratitude to DSPD employees, people we serve, their families, providers, support coordinators, the Utah State Developmental Center, the Utah Department of Health, the Utah Developmental Disabilities Council, the Utah Parent Center, the Center for Persons with Disabilities, and the many additional stakeholders who contributed to another successful year. Thank you for participating in this pursuit to continuously improve service delivery and outcomes for people with disabilities.

Sincerely,

Angella D. Pinna
**Prevention**
Implement prevention and early intervention strategies to reduce risk, trauma and intergenerational cycles of isolation and suffering.

**Self-Reliance**
Support families and individuals in their homes, schools, workplaces and communities for sustainable success.

**Partnership**
Improve outcomes through family accountability, interagency collaboration, public/private alliances and community supports.

**Operational Excellence**
Seek, share, and build upon best practices and demonstrate effectiveness through data and measurable results.

**People & Culture**
Support employee career development, confidence, professional judgement and cultural competency.

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953 People received short-term services while waiting for waiver enrollment

5,917 People enrolled in home and community-based waiver services

237 Contracted providers serving People in their homes and communities

98% of Provider Agencies met contract quality measures

113 Employees dedicated to delivering and improving home and community-based services
DSPD operates four Medicaid 1915(c) Home and Community Based Service Waivers that serve over five thousand people. Managing documents, information, budgets, and data for thousands of people requires DSPD to continuously improve the USTEPS case management system and USTEPS Provider Interface. In order to maintain health and safety while fostering self-determination, DSPD completes assessments of strengths and needs that determine eligibility and inform budgeting. Multiple teams orchestrate access to short-term and ongoing services, whether linking someone to community resources or managing individual budgets. DSPD tracks and uses data to answer legislative inquiry and meet reporting requirements. During 2018, oversight of service provider contract quality measures transitioned from DSPD to the Department of Human Services Office of Quality and Design.

<table>
<thead>
<tr>
<th>SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality Management</td>
</tr>
<tr>
<td>Resource Development &amp; Technical Assistance</td>
</tr>
<tr>
<td>Finance &amp; Contracts</td>
</tr>
<tr>
<td>Research &amp; Business Systems Management</td>
</tr>
</tbody>
</table>

Find more information about DSPD at [https://dspd.utah.gov/](https://dspd.utah.gov/).
Each year DSPD uses the Federal Medical Assistance Percentage (FMAP) to calculate the percentage of federal matching funds received for every state dollar spent. The FY 2018 FMAP was 29.83%. 

Operating Budget Overview

<table>
<thead>
<tr>
<th>Year</th>
<th>Budget</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>$214,915,096</td>
<td>65.6%</td>
</tr>
<tr>
<td>2014</td>
<td>$225,358,786</td>
<td>67.9%</td>
</tr>
<tr>
<td>2015</td>
<td>$243,774,872</td>
<td>74.1%</td>
</tr>
<tr>
<td>2016</td>
<td>$270,878,269</td>
<td>80.6%</td>
</tr>
<tr>
<td>2017</td>
<td>$297,969,073</td>
<td>88.4%</td>
</tr>
<tr>
<td>2018</td>
<td>$327,715,128</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

- **Community Supports Waiver**: $263.2 M (80.3%)
- **Self-Administered Services**: $25.9 M (9.4%)
- **Support Coordination**: $12.9 M (4.7%)
- **Private Contractors**: $236.9 M (85.9%)
- **Utah State Developmental Center**: $40.2 M (12.3%)
- **State Service Delivery**: $6.7 M (2.1%)
- **Administration**: $4.9 M (1.5%)
- **Non-Waiver Services**: $3.6 M (1.1%)
- **Physical Disabilities Waiver**: $2.4 M (0.7%)
- **Acquired Brain Injury Waiver**: $6.6 M (2.0%)
## Legislative Appropriations

<table>
<thead>
<tr>
<th>Waiting List Transition Funds</th>
<th>Direct Care Staff Wage Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$750,000 Ongoing</strong></td>
<td><strong>$2,000,000 Ongoing</strong></td>
</tr>
</tbody>
</table>

In FY 2018, DSPD enrolled 139 people from the waiting list into the three available waivers and non-waiver services.

Beginning in 2015, the legislature funded an initiative to improve recruitment and retention of direct care staff through increased wages. Utah recognizes that adequate and stable staffing is crucial to successful service delivery.

## Mandated Additional Needs

| $505,600 Ongoing | $3,627,700 One-Time |

As part of the 1915(c) waiver language approved by the Center for Medicare and Medicaid Services, DSPD must provide for changes in health and safety needs of those already enrolled in waiver services. Each request for services (RFS) undergoes a comprehensive review of need by the RFS Committee before approval. This amount includes youth transitioning from DCFS/DJJS service funding.

## Rate Adjustments

| $250,000 FMS Ongoing | $150,000 MTP Ongoing |

The legislature approved payment rate increases for Financial Management Services (FMS) and Motor Transportation Payment (MTP). Rate adjustments improve access to these valuable services that help people live self-determined lives.

All dollar amounts are state general fund only.
Communities
We
Serve
A comprehensive, lifespan waiver serving people with an intellectual disability or a related condition, who meet Intermediate Care Facility level of care.

Serves people 18 years or older with a brain injury, who meet Skilled Nursing Facility level of care.

Serves people 18 years or older with a physical disability that results in the functional loss of two or more limbs, who meet Skilled Nursing Facility level of care.

Provides respite to children up to age seven, who have an Autism Spectrum Disorder (ASD) diagnosis.

Lifespan assistance for people who meet DSPD eligibility requirements, but are not eligible for federal Medicaid funding or are transitioning from homelessness.

132 People were in the process of transitioning into services.
Duan works on an environmental services team at a veterinary emergency room. She overcame nerves and fears to find a fun and fulfilling work environment. Soon she will celebrate her one year anniversary.

The job includes learning different tasks and transitioning between them. Duan’s favorite task is folding the laundry. The clinic cat helps her fold by sitting on the warm towels and meowing at her. Duan is proud of herself, and enjoys all of her new found friendships, human and animal.

Jay recently joined the Wendy’s team. He provides customer service and maintains the dining room by cleaning and stocking. Known for going above and beyond, Jay takes pride in a job well done. His charismatic, fun personality adds to the work environment and customer experience.

Employment helped Jay improve his independent living skills and financial independence. Successful new relationships and more community involvement have increased his confidence and encouraged Jay to participate in more activities. Embracing responsibility prompted Jay to learn how to manage his money so that he can participate in all of the new activities, interests, and opportunities.
5,917
In-Service

Male 61.7%
Female 38.3%

Average Age 33.9

Demographics

For more information about 2018 please visit https://dspd.utah.gov/dashboard/.

Disability Type
- Intellectual Disability 77.8%
- Acquired Brain Injury 2.7%
- Physical Disability 2.1%
- Related Condition 17.4%

Race/Ethnicity
- White 83.6%
- American Indian 1.9%
- Asian/Pacific Islander 1.8%
- Black/African American 1.9%
- Other 1.5%
- Hispanic/Latino 9.2%

In-Service
- 0-17 14.7%
- 18-29 32.8%
- 30-39 20.1%
- 40-49 14.9%
- 50+ 17.5%

Average Age
- 33.9
Eligibility for Division services requires that a person have a minimum of one qualifying diagnosis. A qualifying diagnosis must give rise to mental or physical impairments that cause, at least, three substantial functional limitations in a major life activity, such as: self-care, language, mobility, capacity for independent living, and economic self-sufficiency.
# New Service Recipients

![345](image)

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Percent</th>
<th>State</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appropriation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Most Critical</td>
<td>31.6%</td>
<td>$9,600</td>
<td>$32,000</td>
</tr>
<tr>
<td>Respite Only</td>
<td>10.7%</td>
<td>$4,700</td>
<td>$15,600</td>
</tr>
<tr>
<td>Attrition</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crisis</td>
<td>35.9%</td>
<td>$23,800</td>
<td>$79,700</td>
</tr>
<tr>
<td>Court Order</td>
<td>3.2%</td>
<td>$30,900</td>
<td>$103,700</td>
</tr>
<tr>
<td>Transfer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DCFS</td>
<td>13.6%</td>
<td>$26,000</td>
<td>$87,000</td>
</tr>
<tr>
<td>Transition*</td>
<td>4.9%</td>
<td>$25,700</td>
<td>$86,000</td>
</tr>
</tbody>
</table>

*Includes people transitioning from Intermediate Care Facilities and Utah State Developmental Center.

## Services Received

<table>
<thead>
<tr>
<th>Service</th>
<th>Number of People</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chore/Companion Services</td>
<td>11</td>
</tr>
<tr>
<td>Supported Employment</td>
<td>37</td>
</tr>
<tr>
<td>Host Home/Professional Parent</td>
<td>58</td>
</tr>
<tr>
<td>Fiscal Management Services</td>
<td>108</td>
</tr>
<tr>
<td>Residential Supports</td>
<td>117</td>
</tr>
<tr>
<td>Respite</td>
<td>121</td>
</tr>
<tr>
<td>Transportation</td>
<td>125</td>
</tr>
<tr>
<td>Supported Living</td>
<td>144</td>
</tr>
<tr>
<td>Behavior Consultation</td>
<td>165</td>
</tr>
<tr>
<td>Day Supports</td>
<td>197</td>
</tr>
</tbody>
</table>

- **Number of People**
DSPD uses all available funds to provide services to as many eligible persons as possible. At the end of FY 2018 there were 3,000 people waiting for services. As funds become available, DSPD enrolls people with the most critical needs into services.

*The numbers do not add to 100%, because people can be waiting for multiple services.
**Short-Term Services**

While waiting for ongoing supports, DSPD can provide some short-term services. Available services include: Supported Work Independence (SWI), Respite Services, and Community Service Brokering (CSB). Funding comes from a combination of ongoing and one-time appropriated general fund dollars allocated each fiscal year. People may be eligible to receive one or more of the limited short-term services available while waiting.

<table>
<thead>
<tr>
<th>Service</th>
<th>People Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supported Work Independence</td>
<td>504</td>
</tr>
<tr>
<td>Respite Services</td>
<td>404</td>
</tr>
<tr>
<td>Community Service Brokering</td>
<td>137</td>
</tr>
</tbody>
</table>

**Supported Work Independence**

SWI is designed to assist eligible persons, who are waiting for waiver services, obtain and maintain competitive employment in an integrated setting, earning at least minimum wage.

**Respite Services**

In an effort to address caregiver burnout, DSPD can offer a person's caregiver relief through limited, one-time respite services.

**Community Service Brokering**

CSB connects eligible persons waiting for waiver services to a skilled advisor who expertly links the person to available community resources.
USDC is dedicated to providing an array of resources and supports for people with disabilities with complex or acute needs in Utah.

USDC serves all ages in a comprehensive residential setting. On-site services include: habilitation, medical, dental, employment and recreation. Dormitory style living matches four to six people as roommates who share common areas. Staff assist with grocery shopping, cooking, and cleaning. USDC also offers respite support for people enrolled in DSPD services. Families report that this valuable service supports continued caregiving at home.

For more information about USDC, please visit https://usdc.utah.gov/.
DSPD uses validated assessments, self-report, and provider experience to tailor a person-centered service plan (PCSP). Person-centered planning offers the person and their planning team choice from an array of community integrated programs in order to promote and foster self-determination. The resulting PCSP organizes available services to meet the person's needs, preferences, and goals by annually identifying the person's changing strengths and priorities. Individual budgets within each service category vary based on need.

<table>
<thead>
<tr>
<th>Service Categories</th>
<th>Residential Support</th>
<th>Host Home &amp; Professional Parents</th>
<th>Supported Living</th>
<th>In-Home Self-Administered Services</th>
<th>In-Home Provider-Based</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Service Category State Cost</td>
<td>$7,500</td>
<td>$15,000</td>
<td>$22,500</td>
<td>$30,000</td>
<td>$35,000</td>
</tr>
</tbody>
</table>
RESIDENTIAL SUPPORT

Residential habilitation offers 24-hour support in supervised apartments and group homes as an alternative to institutional settings. Individualized assistance helps the person obtain and maintain independent living skills in their chosen community. Services that often accompany RHS, include: prescription monitoring, behavior consultation, employment, and day support.

<table>
<thead>
<tr>
<th></th>
<th>Day Supports</th>
<th>Supported Employment</th>
<th>Neither</th>
</tr>
</thead>
<tbody>
<tr>
<td>72.3%</td>
<td>19.0%</td>
<td>8.7%</td>
<td></td>
</tr>
</tbody>
</table>

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>Average Age</strong></td>
<td>41.2</td>
<td></td>
</tr>
<tr>
<td><strong>Average Annual Total Cost</strong></td>
<td>$92,000</td>
<td></td>
</tr>
<tr>
<td><strong>Average Annual State Cost</strong></td>
<td>$27,400</td>
<td></td>
</tr>
<tr>
<td><strong>Total Cost</strong></td>
<td>$176.9 M</td>
<td></td>
</tr>
<tr>
<td><strong>Total State Cost</strong></td>
<td>$52.8 M</td>
<td></td>
</tr>
</tbody>
</table>

HOST HOME & PROFESSIONAL PARENTS

Host family residential services offer a shared living experience for youth and adults, with exceptional care needs, who want a family environment, but cannot live with immediate family members. The host family provides assistance with independent living skills and supervision that helps the person engage in their community and avoid isolation.

<table>
<thead>
<tr>
<th></th>
<th>Day Supports</th>
<th>Supported Employment</th>
<th>Neither</th>
</tr>
</thead>
<tbody>
<tr>
<td>62.4%</td>
<td>17.7%</td>
<td>20.0%</td>
<td></td>
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</tbody>
</table>

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<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>Average Age</strong></td>
<td>29.4</td>
<td></td>
</tr>
<tr>
<td><strong>Average Annual Total Cost</strong></td>
<td>$74,800</td>
<td></td>
</tr>
<tr>
<td><strong>Average Annual State Cost</strong></td>
<td>$22,300</td>
<td></td>
</tr>
<tr>
<td><strong>Total Cost</strong></td>
<td>$33.0 M</td>
<td></td>
</tr>
<tr>
<td><strong>Total State Cost</strong></td>
<td>$9.8 M</td>
<td></td>
</tr>
</tbody>
</table>
Multiple supported living options offer hourly, intermittent care for people who live in their own home. Services designed to maintain health and safety, and avoid isolation include: transportation, personal care, homemaking, chores, medication monitoring, advocacy, communication assistance, and other activities of daily living.

<table>
<thead>
<tr>
<th>Service Category</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>16%</td>
<td>16%</td>
<td>16%</td>
<td>16%</td>
<td>16%</td>
<td>16%</td>
</tr>
<tr>
<td>Host Home/ Professional Parent</td>
<td>38.2%</td>
<td>38.2%</td>
<td>38.2%</td>
<td>38.2%</td>
<td>38.2%</td>
<td>38.2%</td>
</tr>
<tr>
<td>In-Home (SAS)</td>
<td>45.8%</td>
<td>45.8%</td>
<td>45.8%</td>
<td>45.8%</td>
<td>45.8%</td>
<td>45.8%</td>
</tr>
<tr>
<td>In-Home (Provider)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supported Living</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day Supports</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Cost</td>
<td>$11.0 M</td>
<td>$11.0 M</td>
<td>$11.0 M</td>
<td>$11.0 M</td>
<td>$11.0 M</td>
<td>$11.0 M</td>
</tr>
<tr>
<td>Total State Cost</td>
<td>$3.3 M</td>
<td>$3.3 M</td>
<td>$3.3 M</td>
<td>$3.3 M</td>
<td>$3.3 M</td>
<td>$3.3 M</td>
</tr>
</tbody>
</table>

**Average Age**: 47.4

**Average Annual Total Cost**: $29,000

**Average Annual State Cost**: $8,700
**IN-HOME PROVIDER-BASED**

An enrolled person and their family can access respite, companion, homemaker, chore, and personal assistance through a contracted provider agency. The person and provider agency collaborate to design a service plan that maintains health and safety, and avoids isolation.

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
<th>Average Age</th>
<th>Average Annual Total Cost</th>
<th>Average Annual State Cost</th>
<th>Total Cost</th>
<th>Total State Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Supports</td>
<td>1,059</td>
<td>33.2</td>
<td>$20,300</td>
<td>$6,000</td>
<td>$21.5 M</td>
<td>$6.4 M</td>
</tr>
<tr>
<td>Supported Employment</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Neither</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>

**IN-HOME SELF-ADMINISTERED SERVICES**

Engagement in waiver service through SAS allows a person and their family to become an employer of their own direct service staff. SAS includes access to a fiscal management agent that provides payroll and budget management services. Waiver services offered under SAS include: respite, companion, homemaker, chore, and personal assistance.

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
<th>Average Age</th>
<th>Average Annual Total Cost</th>
<th>Average Annual State Cost</th>
<th>Total Cost</th>
<th>Total State Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Supports</td>
<td>1,807</td>
<td>27.4</td>
<td>$23,700</td>
<td>$7,100</td>
<td>$42.8 M</td>
<td>$12.8 M</td>
</tr>
<tr>
<td>Supported Employment</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Neither</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>
**Day Activities**

**Supported Employment**

Assistance for adults who want to obtain, maintain, and advance in competitive integrated employment and entrepreneurship paying at least minimum wage, or in self-contained business locations. The service provides a job coach or co-worker support to either an individual or group. Employment support offers the flexibility to customize work hours and setting in order to follow the person's interests and achieve the Person's goals.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>Average Age</strong></td>
<td>39.4</td>
</tr>
<tr>
<td><strong>Average Annual Total Cost</strong></td>
<td>$49,800</td>
</tr>
<tr>
<td><strong>Average Annual State Cost</strong></td>
<td>$14,800</td>
</tr>
<tr>
<td><strong>Total Cost</strong></td>
<td>$46.5 M</td>
</tr>
<tr>
<td><strong>Total State Cost</strong></td>
<td>$13.9 M</td>
</tr>
</tbody>
</table>

**Day Supports**

Daytime supervision and support, in either an individual or group setting, designed to help develop and maintain habilitation skills, including: self-help, community living, and communication skills. Structured programs provide socialization, skill building, and leisure activities.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Average Age</strong></td>
<td>36.4</td>
</tr>
<tr>
<td><strong>Average Annual Total Cost</strong></td>
<td>$64,600</td>
</tr>
<tr>
<td><strong>Average Annual State Cost</strong></td>
<td>$19,300</td>
</tr>
<tr>
<td><strong>Total Cost</strong></td>
<td>$188.4 M</td>
</tr>
<tr>
<td><strong>Total State Cost</strong></td>
<td>$56.2 M</td>
</tr>
</tbody>
</table>
Ashley works as a bakery assistant for Great Harvest Breads. She preps and designs displays for sale items. Prep for the various breads, mixes, cookies, and trail bars includes bagging and labeling. During the holidays, she assembles and displays gift bags for purchase. Ashley also helps maintain the dining room by washing dishes, sweeping, mopping, wiping down tables, and stocking paper goods.

Ashley loves her job. Integrated community employment helped her become more financially independent and learn new skills. The warmth and acceptance that the team showed Ashley allowed her to develop friendships at work. Her manager noted that Ashley contributes to a positive work environment that makes a huge impact on customer experience.
Committed to the Employment First initiative, DSPD recognizes the benefits of prioritizing meaningful, competitive employment opportunities for people enrolled in services. Supported Employment assists adults who want to obtain, maintain, and advance in competitive integrated employment or entrepreneurship paying at least minimum wage. Supported Work Independence (SWI), similarly, provides skill development and job coaching to adults waiting for waiver services.
Traditional Provider Companies
Operate statewide to provide direct support staff and structured programming designed to maintain health and safety in integrated, educational, and self-determined settings.

Support Coordination Companies
A statewide network of Qualified Intellectual Disability Professionals who assist people and their families coordinate care through Medicaid waiver services and other community resources.

Fiscal Agent Providers
As part of the self-administered service model, fiscal agents assist people and their support team with fulfilling employer requirements, including: hiring, payroll, and taxes.
**Provider Reviews**

DSPD provider contract audits measure compliance with fiscal and non-fiscal contract standards, and number/severity of plans of correction needed. All practices found in violation of contractual requirements must be remediated according to DSPD’s corrective action process:

1. Provider may become compliant by the end of the review cycle, or

2. Develop a remediation plan that designates timeframes for progress toward compliance.

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### Plan of Correction

<table>
<thead>
<tr>
<th>Issue Type</th>
<th>Needed</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minor</td>
<td>27.4%</td>
<td>72.6%</td>
</tr>
</tbody>
</table>

**Minor**

Issues do not negatively impact a Person’s well-being or jeopardize funding requirements.

**Significant**

Non-compliance with Division Directives, contract requirements, or other rules that results in inadequate treatment; or has the potential to jeopardize a Person’s well-being.

**Major**

Issue results in imminent danger to a Person’s health and safety, or an imminent risk to one or more people.

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<table>
<thead>
<tr>
<th>Compliance Type</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Fiscal Compliance</td>
<td>99.1%</td>
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<tr>
<td>Non-Fiscal Compliance</td>
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</tr>
</tbody>
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- [Image](image-url)
Individuals with disabilities have the right to a self-determined life, individual choice, and connection to those in their community just as much as those without disabilities.

- Working closely with the Utah Department of Health (UDOH) to review the State Transition Plan and stay on target to meet the State Medicaid deadline.
- Continuing Work Group of representatives of Support Coordinators, Providers, Families, UDOH, Utah Parent Center, Disability Law Center, and DSPD staff to develop a PCSP process suitable for notating choice, autonomy, and modifications to settings based on individual needs.
- Revisions to applicable rules, contracts, service codes, and policies are underway to reflect the intent and language of the Settings Rule so that all information from DSPD is consistent and congruent with the Settings Rule.
- Development of a Settings Innovation Technical Assistance that offers resources and subject matter experts to Providers who assist them with restructuring efforts that achieve compliance with the Settings Rule in a financially sustainable way.

For more information about Settings please visit, [https://dspd.utah.gov/settings-rule/](https://dspd.utah.gov/settings-rule/).
DSPD values the work and care provider agencies and support coordinators offer the people receiving disability services. To show appreciation each year, DSPD solicits community nominations for the following two awards:

Sandra Asbury Employment Opportunity Award

The Sandra Asbury Award recognizes provider agencies or support coordinators who demonstrate innovation in employment opportunities for people with disabilities.

Smith & Edwards - West Jordan

The team at Choice Supported Employment coordinated an employment opportunity at the Smith & Edwards store location in West Jordan for a Person in-service. The Person loves cowboy culture and boots, which made this integrated work setting even more exciting. The store team embraced inclusion by ensuring a wheelchair accessible work environment; and welcomed him with a new pair of cowboy boots. It did not take long for him to integrate into the Smith & Edwards work family. With such a supportive team behind him, the Person contributes to the store and his confidence has grown.

Shelly Mortensen

Shelly provides outstanding support coordination to all the individuals that she serves. Shelly works with each Person to reach goals and find dream jobs by trusting her good intuition about coaches and staff that she hires. She expects the best from her team; and shows her dedication to her team, clients, and community by regularly going above and beyond expectations. Shelly wants her company to be successful, which means happy and successful clients.
Ila Marie Goodey Award

Named for the late Dr. Ila Marie Goodey, a former psychologist at the University of Utah, the award honors direct care professionals who respect individuality, promote independence, and honor self-determination. Dr. Goodey, nationally and locally recognized as a passionate advocate for people with disabilities, has been described as representing “the ideal of selfless service to others with an uncompromising insistence on the right of all people to experience a high quality of life, especially those who are unable to fully represent themselves.”

Lisa Bauer

Lisa Bauer, of Keystone Advocacy and Supports, is an awesome support coordinator who often manages some difficult situations. Known for smiling through adversity, Lisa facilitates successful team collaboration in even the toughest circumstances. Her ability to serve with such grace inspires everyone around her to do their best.

Key Residential - Stacy Montoya

Key Residential, a provider company, goes above and beyond for the people they serve. Stacy Montoya assisted on an urgent case involving someone who became homeless after their mother passed. After becoming aware of this Person, Key Residential and DSPD worked quickly to find housing, well-suited roommate, medical care, clothing, and other needed supports. Dedicated staff helped her adjust to the new environment and process traumatic experiences by connecting her to clergy, nurses, and friends. Stacy and Key Residential demonstrate that great things can be done when partners and people come together.