



DSPD Progress on Person-Centered Planning

What is NCAPPS?

- NCAPPS is the National Center on Advancing Person-Centered Practices and Systems
- The goal of NCAPPS is to further systemic changes that make person-centered practices a reality
- NCAPPS provides technical assistance and resources to states to help them put person-centered practices into effect

Why is DSPD working with NCAPPS?

- Need to rewrite the Person-Centered Support Planning (PCSP) so the process will better meet the intent of the HCBS Settings Rule by enhancing the view of a whole person and their desired life
 - Stakeholder PCSP workgroup
 - Brings together providers, support coordinators, family members, and self-advocates to discuss how we can make improvements to the PCSP process
- NCAPPS is a resource to help us improve our PCSP

What DSPD has done so far...

- Asset Map
 - Developed an Asset Map that outlines community resources available to families and self-advocates with their input; Also used by DSPD to better reach families and self-advocates through advocacy groups
 - Goal: make the asset map available on DSPD's website by the end of December 2019
- Communications Strategy
 - Developed a communication strategy to increase engagement with families and self-advocates with their input
 - Goal: make the asset map available on DSPD's website by the end of December 2019

What DSPD has done so far...Continued

- Explored tools that can be used in the PCSP process
 - Building them into the technology that we use for the PCSP process
 - Goal: Have tools available for Support Coordinator use by July 2020
- 2019 Provider Conference
 - Held a family meeting to get input on community resources available to families and self-advocates
 - Created a document of things wanted and not wanted from the DSPD service system based on feedback at the conference from families, self-advocates, providers, support coordinators, and advocacy organizations

What we DO NOT want for the DSPD Service System

- Uncertainty about expectations for person-centered practices
- Advocates and self-advocates who feel unheard
- Lack of understanding about changes and the reasons for them
- Inconsistent and unclear information that lacks follow through
- Rigid services and lack of options

What we DO want for the DSPD Service System

- Shared understanding of and commitment to person-centered practices
- Strategies to facilitate a strong voice for self-advocates and advocates
- Thoughtful and transparent change informed by community stakeholders
- Consistent, accessible, and timely information
- Flexible and streamlined service processes

NCAPPS Goals for 2019 - 2020

- Finalize asset maps and communication strategy to be posted on DSPD's website
- Develop and share informational material to engage stakeholders on the DSPD system changes centered on the Settings Rule and Person Centered Planning
 - Advertising self advocate opportunities with flyer
- Developing PCSP tools for digital use
- Developing a user guide for all stakeholders for the person centered planning process and software on each platform (USTEPS, MYSTEPS, UPI)