



State of Utah

GARY R. HERBERT
Governor

SPENCER J. COX
Lieutenant Governor

Department of Human Services

ANN SILVERBERG WILLIAMSON
Executive Director

Division of Services for People with Disabilities

ANGELLA D. PINNA
Director

Dear valued family members,

The health and safety of your loved one in our services is the top priority of Services for People with Disabilities (DSPD) and the Department of Human Services (DHS). Given the recent cases of the novel Coronavirus (COVID-19) in the state of Utah, we recognize you may have concerns. We want you to know about our actions to maintain quality and safe care of your loved ones.

We are working closely with the Governor's office and the Utah Department of Health to make sure we have official, accurate information to prepare and act quickly if needed.

For the next two weeks, we are taking the following preventative actions:

- Support Coordinators will conduct visits with individuals and families through confidential "telehealth" visits over the internet. To participate, you will need a computer or phone with internet and will only have to click on a link in an email your Support Coordinator will send you. They may also check-in over the phone only.
- If you feel sick, we strongly urge you to reconsider your visit if your loved one doesn't live with you. We encourage you to keep visiting over phone or video chat like FaceTime or Skype.
- Person-Centered Support Teams will work together to make any updates. A process will be in place to help Support Coordinators make adjustments to services as needed.
- If your loved one is sick at all, please keep them in their home. We are working on a way to pay caregivers if your loved one is not well enough to go to scheduled services.

All DSPD offices are open and we are available to you, as well as your Support Coordinator and providers. We are working together to keep you informed of emergency procedures and changes should they be necessary. If a provider has to close or quarantine, they must inform you, DSPD and the Local Health Department. Your Support Coordinator can help you with alternative options.

To have your questions about coronavirus answered, visit coronavirus.utah.gov or call 800-456-7707. For DSPD specific concerns or questions, please send those to dspd@utah.gov or call 801-538-4091.

Thank you for joining us in taking precautionary steps of wellness in your own household. Don't hesitate to reach us or your Support Coordinator as we continue to learn more about how we can stay healthy and safe.

Angie Pinna
Director of Services for People with Disabilities
Utah Department of Human Service

Our Mission is to Promote Opportunities and Provide Supports for Persons with Disabilities to Lead Self-Determined Lives.