DSPD Quarterly Support Coordinator Meeting

utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

01/19/2022: 10:30 a.m. - 12 p.m.

Housekeeping

- This meeting is being recorded

- Please mute your microphone
- Recording and PowerPoint will be available this Friday at:

  dspd.utah.gov/support-coordinators/

- Questions? Type into chat or email dspdinfo@utah.gov

Announcements

Limited Supports Waiver was approved by CMS

- Effective January 1, 2022
- Lifelong waiver program for people to live in their own homes

- Questions about LSW:

  Contact Emily Gough at egough@utah.gov

- Thank you for your quick responses to our survey about staffing shortages

Agenda

- Legislative Update
- DSPD Staff Changes
- Reminder for acquiring new clients
- RFS Updates
- COVID-19 Updates
- DWS Eligibility Tracking
- Person-Centered Planning Updates
- Employment Updates
- UCANS Reminders
- Settlement Agreement Discussion
- Q&A

Legislative Updates

- Legislative Session began January 18
- Governor released his recommended budget in December
- We don’t know which of the governor’s budget recommendations will be funded until the legislature passes the budget

Governor's Budget Recommendations

One-Time:

- **$5.1 million** to extend caregiver compensation through June 2023
- **$38.6 million** for a comprehensive therapy building at USDC

Governor's Budget Recommendations

Ongoing:

$6.7 million - meet the increasing needs of people currently receiving services and for youth transitioning from the Divisions of Child and Family Services and Juvenile Justice Services.

$1.8 million - bring approximately 328 people on the waiting list into services. This would be split across our traditional, most critical needs and the LSW.

$8.3 million - make permanent the 5% supplemental payments to Home and Community Based Services (HCBS) Providers (currently funded through the American Rescue Plan Act). Please note that this is for all HCBS providers, not just DSPD providers.

$1.6 million - increase DSPD provider rates by an additional 1.5%.

$3.2 million - targeted wage increases to front line staff at the State Hospital and Developmental Center.

Staff Changes

- Toshiko Barnes - RFS Team tkbarnes@utah.gov
- Scarlet Uda - RFS Team suda@utah.gov
- Jason Lyons - Policy Program Specialist jlyons@utah.gov
- Audra Stephens - ICF Transition case manager audra@utah.gov
- Christina Noskowski - Limited Supports Waiver specialist cnoskowsi@utah.gov

Reminder for Acquiring New Clients

- If someone reaches out to you who is not on your caseload, please refer them to DSPD constituent services.

Constituent Services:

- dspd@utah.gov
- 801-538-4200 or Toll Free

Phone: 1-844-ASK-DSPD or 1 -844-275-3773

RFS Update

- The RFS Committee continues to review caregiver compensation requests. The amount of hours approved for each individual will vary based on their needs and on the total combination of services and supports the individual receives.
- Please remember to submit requests for additional caregiver compensation in a timely manner.

Caregiver Compensation

- Extended for **people in DSPD services** through **06/30/22**
  - ARPA funding request was denied, but collaboratively we were able to extend the program by working with leadership/governor's office.
- Governor's budget includes **proposed** extension through June, 2023, dependent on the legislature's action.

Department of Workforce Services (DWS) Eligibility Tracking

Person-Centered Planning Projects

utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

NCAPPS Goals

#1. DSPD will enhance person-centered practices in all areas of the system through continued stakeholder engagement and revision of planning standards and procedures to ensure that person-centered thinking and planning are translated into practice.

#2. DSPD will collaborate with the Utah Brain Injury Council (UBIC) to develop person-centered planning resources, best practices, and training to best support people who have a brain injury in Utah.

NCAPPS

NCAPPS Goals (Cont.)

#3. Youth with disabilities will be meaningfully engaged in person-centered planning and their various service plans will be aligned through collaboration and coordination of DSPD, Utah State Board of Education, Utah Parent Center, the USU Institute for Disability Research, Policy & Practice, and Vocational Rehabilitation.

#4. The New Choices Waiver (NCW) team will create and implement person-centered practices, policies, and procedures for older adults being supported through the Home and Community-Based Services (HCBS) NCW.

NCAPPS

Employment Updates

utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

Community Inclusion Project

- Meetings are on hold due to staffing crisis

For more information:

https://dspd.utah.gov/employment/2021-community-inclusion-project/

Employment Preparation Services

New Resources:

- https://dspd.utah.gov/providers/epr/
- *EPR Guidance: EPR Recommendations*
- *EPR Guidance: Requesting and continuing EPR*
- *EPR Guidance: Process to Request EPR*
- *EPR Guidance: Requirements for an EPR Extension*

EPR office hours:

- Every Friday 10:30 am-12:30 pm
  - 30-minute sessions to discuss a specific person on your caseload

VR/DSPD Update

Additional Employment Supports for Supervision

- DSPD's Supported Employment Individual (SEI) service can be accessed as a supplement to VR job coaching
- Document decisions and coordination between the VR Counselor, VR service providers or CRPs, and the Support Coordinator

Additional Employment Supports for Supervision

Examples of additional SEI support:

- Personal care needs **not included** in USOR's Personal Assistance Services,
- Additional supervision, or
- A behavioral or a transportation need that can't be addressed through VR or another service.

VR/DSPD Reminders

When requesting SEI for supervision:

- RFS should be one-time.
- Service cannot overlap or duplicate VR funding.
- Asking only for time and units outside of VR's job coaching definition.
- Additional questions may be asked when 100% supports are requested.

Approval levels for SEI supervision

- 4 Approval levels:
  - At each level, support coordinators and providers need to consult with VR counselor to determine how many additional hours are needed.
  - At least one new RFS will be submitted at each approval level
  - Examples of accepted documentation: email from VR Counselor, Individual Plan for Employment (IPE), or another USOR Form.

*More details will be sent in an email following this meeting

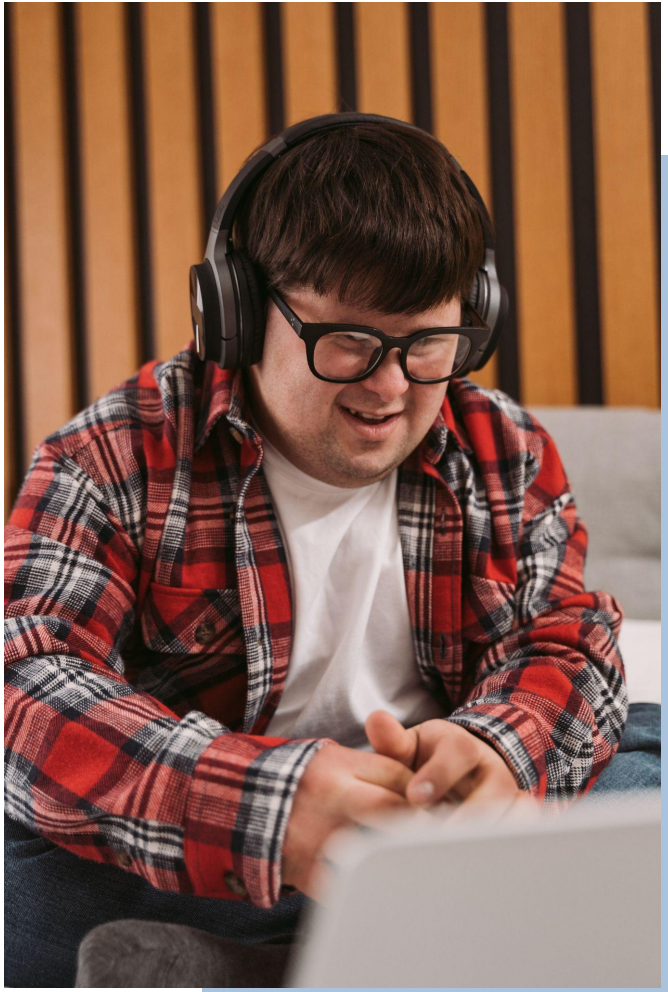
Supported Employment Co-worker (SEC)

Supported Employment Coworker (SEC)

Support Persons in Competitive Integrated Employment.

- Supports are provided to the Person from a co-worker when the Person is at work.
- SEC can include transportation to and from the worksite as a part of the service.

Utah Comprehensive Assessment of Needs and Strengths (UCANS) Reminders



utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

UCANS Reminders

When scheduling UCANS Assessments:

- Include name and PID of individual
- Assure person is present for UCANS, and their caregiver is invited
- Include all people in UCANS meeting so we know who will attend
- Update person-centered profile so it is accurate as we review records prior to administering the UCANS

Intermediate Care Facility (ICF) Transition Settlement Agreement Discussion

utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

Settlement Agreement

- People on the Community Transitions Waiver are eligible for the nursing services through the waiver
- These services can be requested through an RFS
- Nursing needs should be assessed when completing the annual UCANS and person-centered planning process

Community Transitions Waiver

CTW's purpose: to move people **out** of ICFs and **into** home and community based settings.

Prior to considering an ICF, all Home and Community based options **should be exhausted.**

Community Placements Process

If an individual needs to explore changes in service providers:

- Send out an ISO at dspd-iso@utah.gov
- If no results, contact providers directly
- If no provider can be found, submit outline of efforts to DSPD at residentialsupport@utah.gov
- Complete education efforts with Community Transitions Service Broker

Q&A

Type into chat or email dspdinfo@utah.gov

utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

The Utah Plan for a Department of Health and Human Services

Subscribe to HHS Plan Updates

email address | Subscribe

Health and Human Services Consolidation

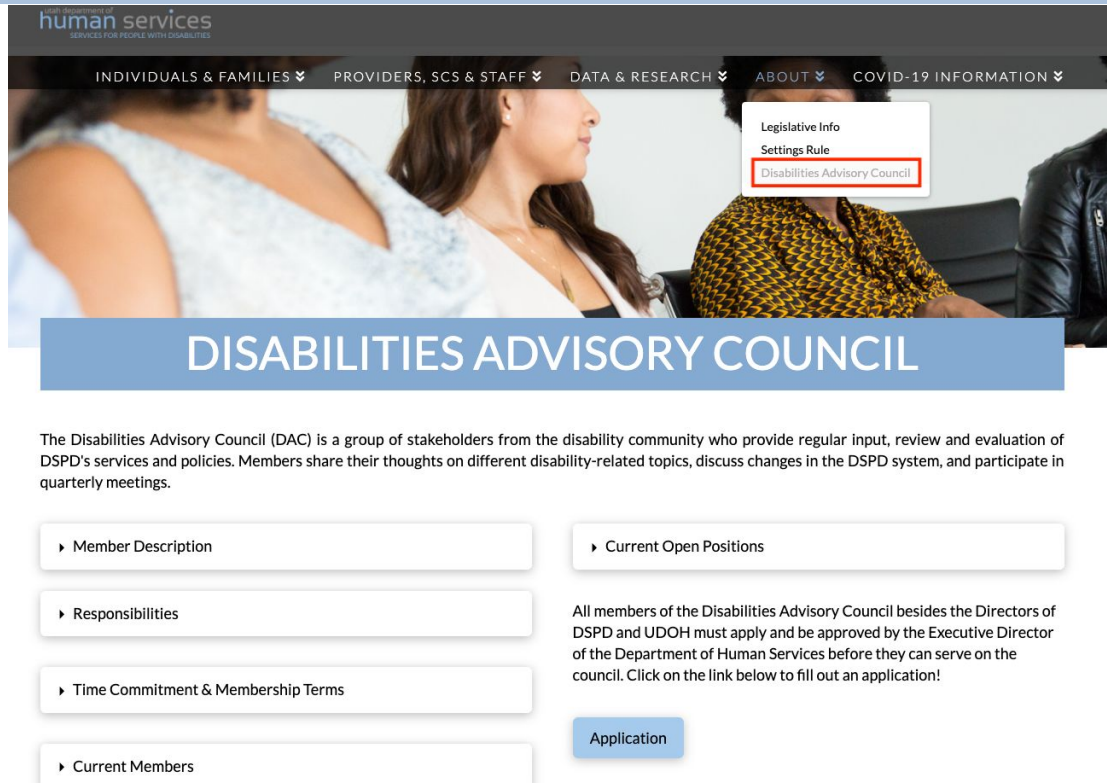
hhsplan.utah.gov

Disability Advisory Council Meeting

Tuesday, February 22, 2022 from 2-4 p.m.

- Open position for a Support Coordinator

- Apply or get more information at: https://dspd.utah.gov/disabilities-advisory-council/

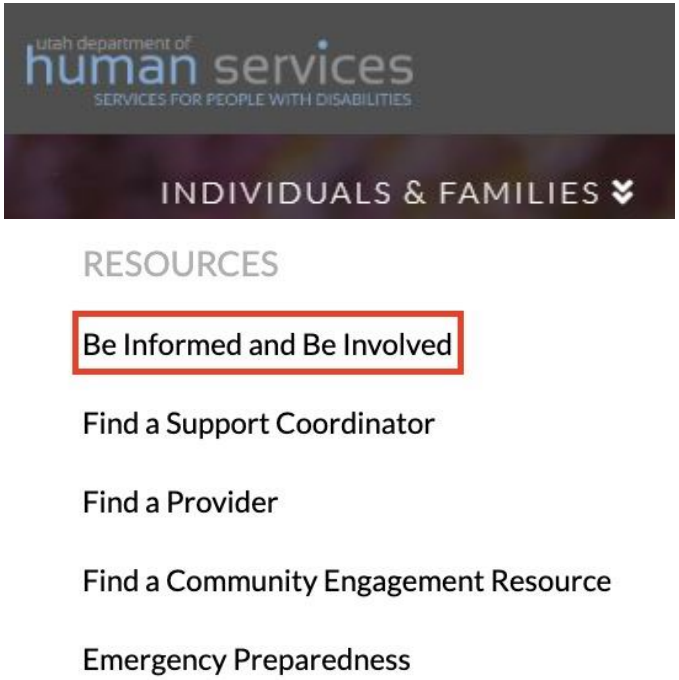


utah department of
human services
SERVICES FOR PEOPLE WITH DISABILITIES

Next Self-Advocate and Family Gathering

- Wednesday, February 9, 2022
  - Day: 11:30 a.m. - 1 p.m.
  - Evening: 6:30-8 p.m.

dspd.utah.gov/be-informed-and-be-involved/



Next Quarterly Support Coordinator Meeting

- Wednesday, April 20, 2022

  from 10:30 a.m. - 12 p.m.

dspd.utah.gov/support-coordinators/