

# Waiting List Management Draft Plan

August 2018

## Background

#### 2017 Interim Session Budget Deep Dive

• Examine cost-containment strategies implemented by other states.

#### 2018 General Session HB2 Intent Language

• Study and report on effective management strategies for the DSPD waiting list.

## Executive Summary: People Needing Support

- By 2030: 27,149 Utahns may need DSPD services
  - Includes 3,000 people on the current waiting list
  - 79.3% are children
  - Need for preventative supports

**Sources:** Utah's Long-Term Demographic and Economic Projections Summary (Julv. 2017) Research Brief University of Minnesota Residential Information Systems Project Annual Report: Status and Trends Through 2016



## Executive Summary: Cost to Support 27,149 Utahns

#### Ongoing General Fund Needed:

Current System \$375M

Draft Plan \$141M

w/ Additional Savings \$112M

Draft plan includes system improvements and internal efficiencies

#### Focus Group Themes

- Eligibility/application paperwork is overwhelming
- Insufficient preventative services lead to crisis
- The waiting list discourages applicants
- Lack of awareness about DSPD services



### Estimating the Unmet Need

**Sources:** Utah's Long-Term Demographic and Economic Projections Summary (July, 2017) Research Brief University of Minnesota Residential Information Systems Project Annual Report: Status and Trends Through 2016



2030 Population: 3,896,678

Prevalence:ii

2.71%

Participation: iii

32.1%

Population is the total number of people living in Utah in the year 2030

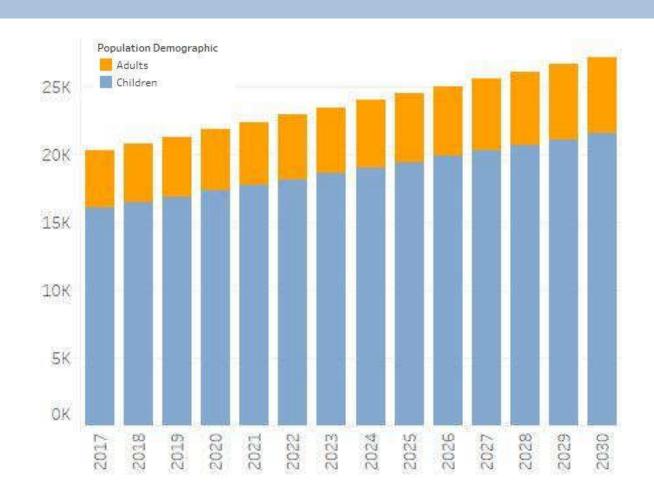
Prevalence is the percent of the population with a disability qualifying them for DSPD services

iii Participation is the percent of those who qualify who will utilize services

### Utahns in Need of Support



## Utahns in Need of Support



### Populations in Need of Support

Lifespan (Limited Supports Waiver-LSW)

Adults Age 18 and Older (Independent Supports Waiver-ISW)

People Needing Residential Support (Comprehensive/Legacy)

#### Limited Supports Waiver

#### **Foundational Services**

**Family Training** 

**Support Coordination** 

Community Integrated Employment

#### Self-Directed/Family Directed Supports

Respite

**Behavior Consultation** 

Environmental Adaptations (Emphasis on Technology)

After School/Summer Senior Programs (Community Integrated)

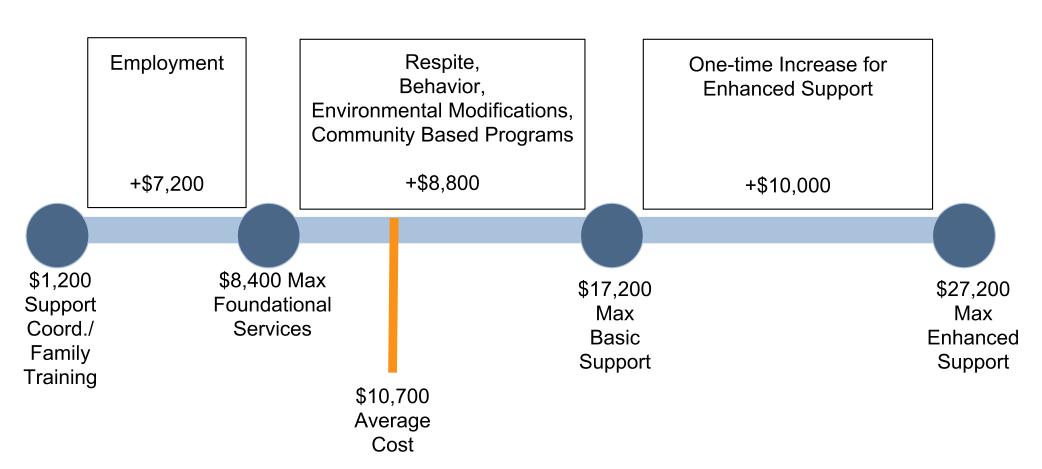
#### **Enhanced Supports**

One-time increase

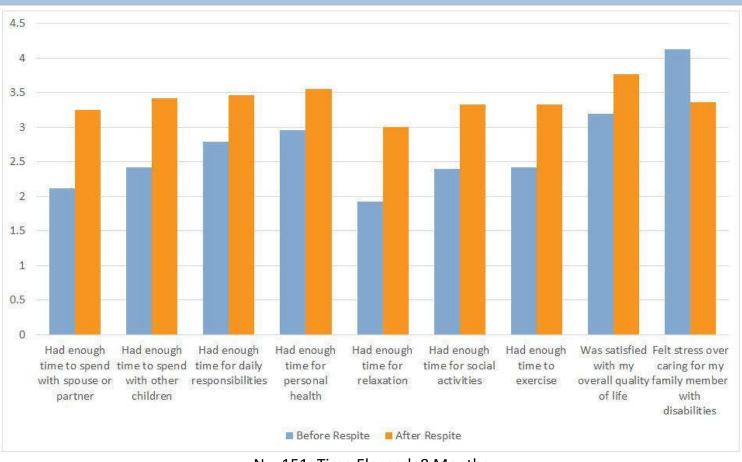
E.g. One time home modification, temporary loss of caregiver, enhanced behavior support



## Limited Supports Waiver Total Dollars (State + Federal)



### Effectiveness of Respite



N = 151; Time Elapsed: 8 Months

#### Independent Supports Waiver

#### **Foundational Services**

**Family Training** 

**Support Coordination** 

Community Integrated Employment

#### Self-Directed/Family Directed Supports

Respite

**Behavior Consultation** 

Environmental Adaptations (Emphasis on Technology)

After School/Summer Senior Programs (Community Integrated)

Personal Assistance

Technology Assisted Independence

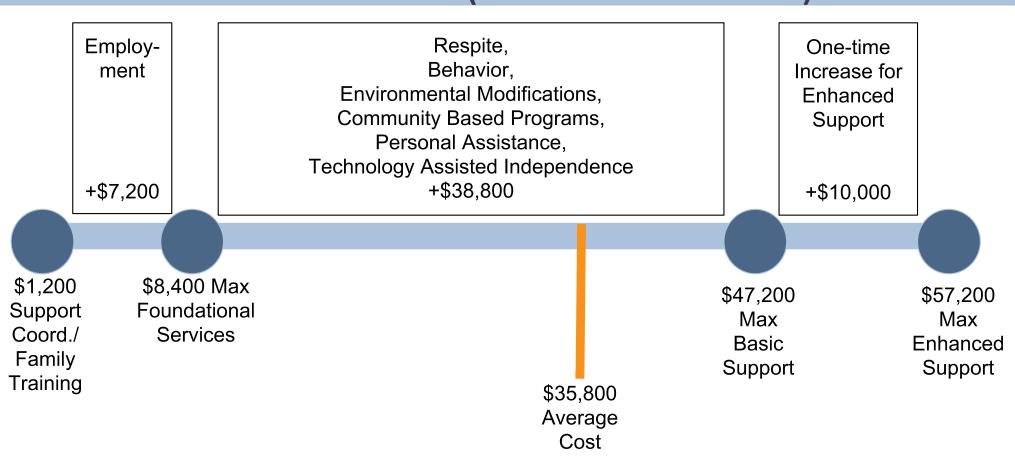
#### **Enhanced Supports**

One-time increase

E.g. One time home modification, temporary loss of caregiver, enhanced behavior support



## Independent Supports Waiver Total Dollars (State + Federal)



## Comprehensive Waiver



## Options for Supporting All Utahns in Need by 2030

\$375 M Current System (GF)

Comprehensive Waiver \$13,800 GF 27,149 people



Comprehensive
Waiver
\$26,800 GF
1,500 people

Independent
Supports Waiver
\$10,700 GF
2,390 people

Limited
Supports Waiver
\$3,200 GF
23,259 people

- +Cost to access DOH Medicaid state plan services
- +Additional administrative costs

#### **Annual GF Potential Cost Savings**

Attrition: (\$1.7M)

Preventing Residential Placements: (\$1.2M)

Total: (\$2.9M)

No Mandated Additional Needs for Limited/Independent Supports Waivers

## Scaling the Feasibility of People Served Annually

	People Served	
General Fund	Current System	Draft Plan
\$1,000,000	73	244
\$2,500,000	181	610
\$5,000,000	363	1,220
\$7,500,000	544	1,830
\$10,000,000	726	2,440
\$12,500,000	907	3,050
\$15,000,000	1,088	3,660
\$17,500,000	1,270	4,270
\$20,000,000	1,451	4,880



#### Internal Efficiencies

- Reduced Needs Assessment Questionnaire
  - First Come/First Served
  - Random Selection
- Eliminate Unnecessary Review
  - Capitated Budgets
  - Medicaid Authorized Criteria
- Reduced Paperwork Requirement



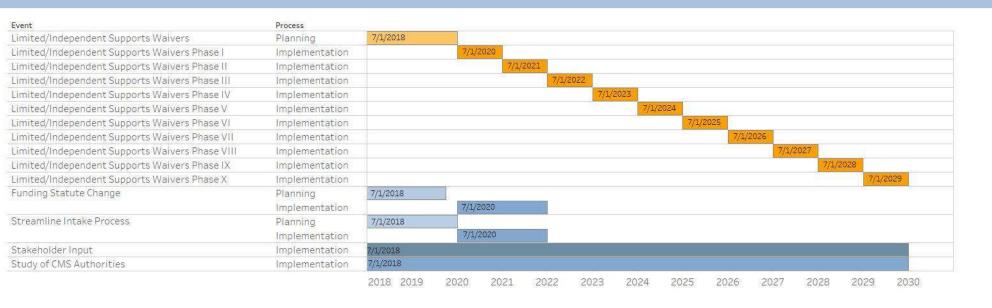
**Operational Excellence** 

### **Building Capacity**

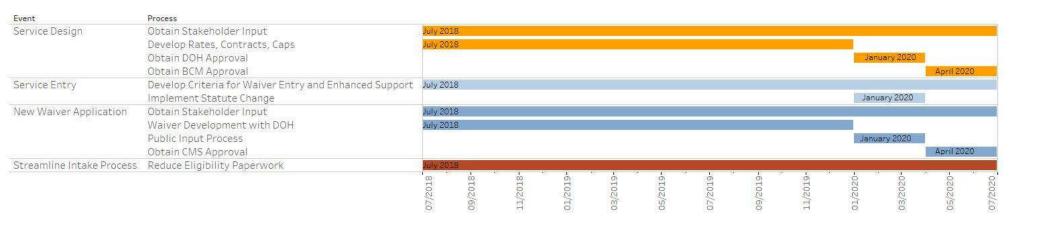
- Providers
- Support Coordinators
- Transition, Eligibility, Claims Processing Services



### **Draft Roadmap**



## Implementation: July 1, 2020



### Ongoing Feedback



#### dspd.utah.gov/legislative-info/

- View materials
- Sign up for our mailing list
- Give us your opinion

#### Questions?

Raise your hand in Adobe connect

Send a question through Adobe Chat

 Email a question to research\_dspd@utah.gov

By phone



